



2025 COMMUNITY IMPACT REPORT

Transforming the health of the communities we serve,
one person at a time.



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CEO'S WELCOME

At Meridian, our purpose is simple: to help make care possible for the people and communities we serve.

In 2025, that purpose guided how we showed up—both in the ways people have come to expect and in new ways that reflect the realities of everyday life. Across Michigan, we worked alongside community partners and local leaders who are rethinking how care is delivered, accessed, and experienced.

Our impact this year was shaped by partnerships rooted in trust and action. Through Eye Care For Detroit, we expanded access to vision care by bringing services directly into neighborhoods and homes. Following the Strong Youth Strong Communities Summit, we deepened our community commitment by working with the Former NFL Players Association—extending our support beyond a single event through year-round engagement, including a community-led turkey drive.

These partnerships reflect a shared belief: real progress happens when passionate local leaders are empowered to lead change.

This work doesn't happen in isolation. It's made possible by the collective efforts of our community partners, volunteers, staff, providers, and residents—each playing a role in shaping healthier futures.

As we look ahead to 2026, our focus remains clear: continue meeting people where they are, support leaders who are shaping new paths to care, and keep showing up for Michigan communities in meaningful, lasting ways.

Warm regards,

A handwritten signature in cursive script that reads "Pmgraham". The signature is written in a dark grey or black ink.

Patty Graham
Plan President & CEO

MERIDIAN'S 2025 IMPACT AT-A-GLANCE

Meridian of Michigan offers health insurance plans for all stages of life through Meridian (Medicaid), Wellcare By Meridian Dual Align (HMO D-SNP), Wellcare (Medicare), and Ambetter from Meridian (Health Insurance Marketplace).



MERIDIAN BY THE NUMBERS

56

COUNTIES SERVICED

A statewide presence—urban, rural, and everywhere in between



147,139

MEALS SUPPORTED

through the Salvation Army and Gleaners for neighbors across Southeast Michigan



\$462K

INVESTED

Strengthening local programs and essential services that support health



COMMUNITY EVENTS

In 2025, Meridian served communities through hosting a remarkable **204 events**, spanning across **34 unique counties** within **7 distinct prosperity regions**. With an impressive turnout of **over 140K attendees**, Meridian provided **6,678 vital health services** and addressed **14,786 health-related social needs**. Thereby demonstrating Meridian's commitment to serving and improving the lives of Michiganders.



THE LARGEST MEDICAID PLAN IN MICHIGAN

Meridian plans provide services in the lower peninsula of Michigan.



PROVIDERS AND HOSPITALS

MEDICAID

9.6K+
PCP

52.5K+
Specialists

158
hospitals



MEDICARE

8.3K+
PCP

41.1K+
Specialists

99
hospitals

MMP

7.5K+
PCP

46K+
Specialists

53
hospitals

AMBETTER

7.3K+
PCP

47.9K+
Specialists

66
hospitals

THERE ARE **1,980+** MERIDIAN AND CORPORATE CENTENE EMPLOYEES IN MICHIGAN.

GIVING BACK

Meridian partners with organizations across Michigan that strengthen families, improve health, and meet essential community needs. Together, these relationships help make care possible in the places people live, gather, and seek support.

Michigan
employees completed

1,993

volunteer hours
of service in 2025.

Albion Health Care Alliance
Alternatives For Girls
Black Impact Collaborative
Black Mothers' Breastfeeding Association
Boys & Girls Club - Muskegon
Capital Area Community Services - Shiawassee County
Cherry Health
Child and Family Charities
Corewell Health Foundation
Covenant House Michigan
Cradle Kalamazoo
Detroit Community Health Connection
Detroit Health Department
Disability Rights Michigan
District Health Department #10
Eastern Market
Family Health Care (Baldwin FQHC)
Food Bank Council of Michigan
Fresh Rx
Genesee County Maternal Child Health Network
Gleaners
Grace Health
Grand Rapids African American Health Institute (GRAAHI)
Gratiot County Breastfeeding Coalition
Great Start - Kent County
Great Start - Montcalm County
Great Start - Muskegon County
Great Start - Newaygo County
Great Start - Ottawa County
Greater Flint Health Coalition
Greater Lansing Food Bank
Habitat for Humanity Detroit
Hamilton Community Health Network
HealthWest (Muskegon CMH)

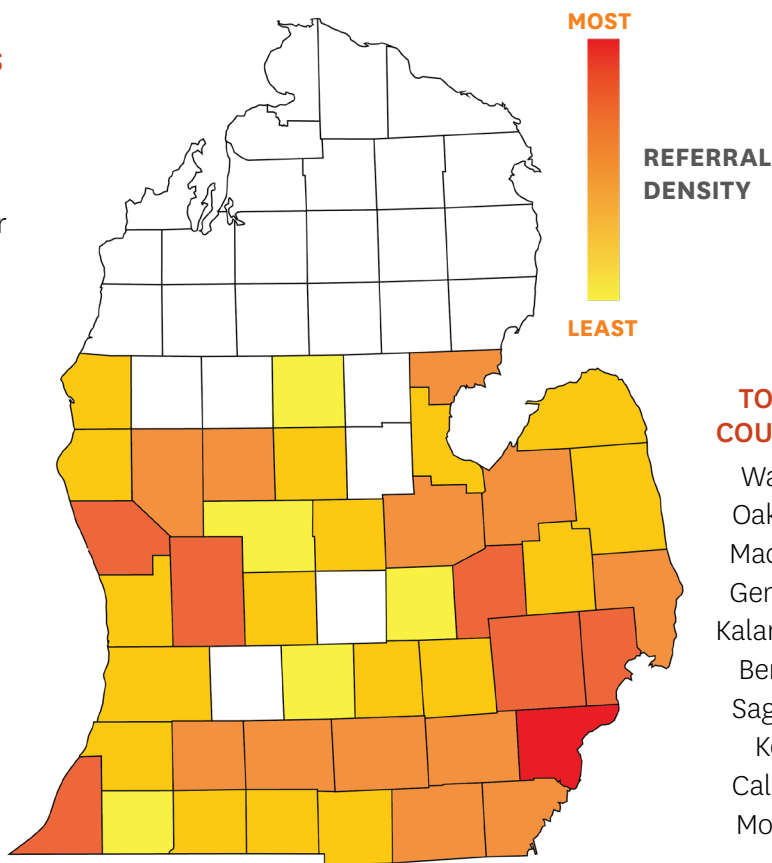
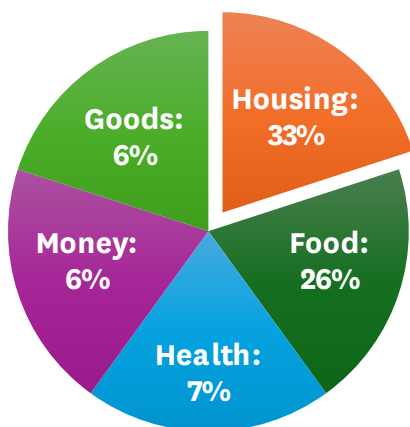
Healthy Homes Coalition of West Michigan
Hispanic Center of Western Michigan
Isabella County Child Advocacy Center
Isabella County Commission on Aging
Jackson County Suicide Prevention Coalition (Stomp Out Suicide)
Jackson Health Network (JHN)
Latinos Working for the Future
LINC UP
Memorial Healthcare
Michigan Community Health Network (MCHN)
Michigan Farmers Market Association
Mid Michigan Community Action Agency
Midland County Health Department
Muskegon Family Care
National Minority Quality Forum
Neighborhood Service Organization
North Kent Connect
One Peace Festival
Public Health Muskegon County
Ruth Ellis Center
Salvation Army Harbor Light
Salvation Army Kroc Center
Samaritas
Shelter Association of Washtenaw County - Delonis Center
Shiawassee County Health Department
Sickle Cell Disease Association of America
St. Clair County Community Services
Tuscola County Health Department
Unite to Face Addiction Michigan
United Way of the Lakeshore
Voices of Color
Words of Hope 4 Life

HELPING PEOPLE GET THE CARE AND SUPPORT THEY NEED

CONNECTING PEOPLE TO RESOURCES THROUGH FIND HELP

Find Help connects people to local support—food, housing, transportation, behavioral health, and more right in their community. There were **2,229 referrals** from Find Help in 2025.

TOP 5 SEARCH CATEGORIES



MEETING PEOPLE WHERE THEY ARE

Helping people get care means meeting them in everyday places—and connecting them to support that makes health possible.



REMOVING REAL-LIFE BARRIERS TO HEALTH

Health isn't only about doctor's visits. It's about daily life. Food. Housing. Transportation. Utilities. Childcare. Income. Education.

HELPING PEOPLE GET THE CARE AND SUPPORT THEY NEED

TRUSTED PEOPLE, MEANINGFUL SUPPORT

Community Engagement Teams and Community Health Workers play different but connected roles. Community Health Workers provide one-on-one support, helping members navigate care, address needs like food or housing, and follow through after appointments or hospital stays. Engagement teams meet people in community spaces and help residents take a first step toward care—connecting with more than **140,000 neighbors in 2025**.



WHY SHOWING UP MATTERS

We meet people where they gather—schools, clinics, resource fairs, and community events. Every touchpoint builds trust and makes the next step toward care easier.

140,278
total attendees
at events.

LEADING BEYOND HEALTHCARE

Vision care is often overlooked, yet it affects safety, independence, and chronic disease management.

Through Meridian’s partnership with Eye Care For Detroit, care is reaching people who face transportation or mobility barriers—bringing exams, screenings, and eyeglasses into neighborhoods and homes. When care comes to the doorstep, barriers fall—and clearer vision can open the door to earlier detection, stronger health, and greater confidence.



EYE CARE FOR DETROIT



40K+
homebound
Detroyters to
be reached.

LEADING BEYOND HEALTHCARE



SYSC STRONG YOUTH™ STRONG COMMUNITIES

Nearly 400 Detroit students came together at Wayne State University for the Strong Youth Strong Communities Summit—built around mentorship, resilience, and honest conversations about overcoming real-life challenges. Through stories, small-group discussions, and community support, students left feeling seen, encouraged, and more connected to what's possible.



“The conversations we were having were deep, and it made me think about life more.”

— Southeastern High School student

CONTINUING THE COMMITMENT

Since SYSC, Meridian has continued working with the Former NFL Players Association—extending support beyond the event through ongoing engagement, including a turkey drive during the holiday season.



LEADING BEYOND HEALTHCARE

Salvation Army – Bed & Bread

Meridian's longtime partnership with The Salvation Army supports the Bed & Bread program, helping sustain daily meals and shelter for people facing housing insecurity. Team members show up alongside Salvation Army staff—volunteering, staffing radiothons, and helping distribute warm meals and winter essentials—reinforcing a shared commitment to meeting urgent needs with dignity and care.

4,500+

served daily

365

days a year of service



LEADING BEYOND HEALTH CARE



GRIZZLY LEARNING CAMP

Meridian supported hands-on summer learning in Ypsilanti by providing **800 activity bags** with learning and movement resources— helping reduce access gaps and keep students connected to healthy routines between school years.



ADAMS BUTZEL BACK-TO-SCHOOL

At **Adams Butzel Recreation Center** in Detroit, Meridian and partners offered screenings and support in one familiar community setting—helping families address needs early and start the school year healthier and prepared. They also distributed **150 backpacks**.



HARVESTING HEALTH

Meridian attended **17 farmers markets** in 2025. Through its Harvesting Health initiative, Meridian met families where they already shop—sharing resources and connecting them to nutrition supports like **Double Up Food Bucks**, making healthy choices easier and more accessible.



HISPANIC CENTER OF WESTERN MICHIGAN

Meridian helped support the Hispanic Center of Western Michigan in Grand Rapids with winter clothing and holiday toys. Staff also helped prepare events and connect with the community, resulting in over **700+ coats distributed** and **1,359 toys provided** to **681 children**.

ADVANCING HEALTH EQUITY

Removing Barriers to Care

Access to care depends on removing everyday barriers—like transportation and cost—so people can follow through on preventive and ongoing care.

TRANSPORTATION ACCESS



Helping members get to appointments, screenings, and essential services

HEALTHY REWARDS



Supporting preventive care and chronic condition management

MATERNAL & INFANT HEALTH

Improving maternal and infant health requires addressing clinical, social, and cultural factors. Meridian advanced equity through partnerships that expand culturally responsive care, build trust, and reduce disparities—especially for Black mothers. By supporting relationship-based care, community doulas, and mobile health, Meridian helps parents access care that meets them where they are and supports healthier pregnancies.



71.39%
of members
with a doula had
a vaginal delivery



FOOD SECURITY

In 2025, Meridian and the Centene Foundation awarded the **Food Bank Council of Michigan a \$1 million grant** to help improve community health and fight hunger in Southwest Michigan. The grant helps to support its work in Prosperity Region 8, including food access, health equity, and rural innovation.

KEEP IN TOUCH

Connect With Meridian’s Leaders



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