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CHAMPS Provider Enrollment Denials

Impacted Program(s): Medicaid

Time Period: 4/1/2022 - Present

Details:

A system issue has been identified related to provider CHAMPS enrollment, even if a valid CHAMPS ID is on file. Interim fix went into place on 8/27/2022, but it is not capturing all of the denials. Network Management will continue to accept claims for ticketing to help address this issue while a long-term fix is identified.

At this time, you may see denials with EX codes including:

EXF6 DENY: BILLING NPI NOT REGISTERED WITH STATE
EXF7 DENY: BILLING & RENDERING NPI NOT REGISTERED WITH STATE
EXve DENY: RENDERING PROVIDER RECORD CANNOT MATCH TO STATE FILE
EXVB DENY: ORDERING PROVIDER RECORD CANNOT MATCH TO STATE FILE
EXaP: DENY: ATTENDING PROVIDER RECORD CANNOT MATCH TO STATE FILE
EXvc DENY: OTHER PROVIDER NPI PROVIDER RECORD CANNOT MATCH TO STATE FILE