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Medicaid Delivery Denials for Newborns

Impacted Program(s): Medicaid

Time Period: 4/1/2022 - Present

Details:

Newborn claims are sometimes denying for no authorization even though the claim is billed with the authorization number and claim remarks. Internal teams are still working to address. Network Management will continue to accept claims for ticketing to help address this issue while a long term fix is identified.