

SNF Claims Paying Room and Board, but Denying Ancillary (therapy) Codes

Impacted Program(s): Medicaid

Time Period: 4/1/2022 - Present

Details:

SNF claims are adjudicating to pay room and board but denying the ancillary/therapy charges. The system is creating duplicate lines of the ancillary codes. Internal teams are reviewing the pay class and billing requirements to identify a fix. Network Management will continue to accept claims for ticketing to help address this issue while a long-term fix is identified.