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Exrd Denials

Impacted Program(s): Medicaid

Time Period: Post 4/1/2022

Details:

Numerous provider types are getting EXrd denials for rendering provider not on claim. Per providers they are submitting these with the information on the claim but health plan is not receiving the claim with the NPI on it.

Through health plan investigation, Meridian has confirmed that Labs, DME, and MIHP providers do not have to submit rendering NPI on claims. All other providers should be submitting the rendering NPI on claims.

Configuration tickets are in place to update this logic.