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Chiropractic Codes - EXya/EXyb

Impacted Program(s): Medicaid

Time Period: 4/1/2022 – Present

Details:

Meridian is aware of Chiropractic claims denying for EXya: claims denied after review of member's claim history in error. The MDHHS policy allows for up to 18 chiropractic visits per calendar year; however, the Centene Clinical Policy: Chiropractic Care MI.CP.MP.535 was configured off a rolling year. This error is causing incorrect denials for members exceeding 18 visits. Our internal teams are working to have the policy updated/removed and systems reconfigured to prevent any further denials from occurring. Once they system has been correctly configured, the impacted claims will be pulled and reprocessed for correct payment.