

Requesting a Medical Management Joint Operations Sub-Committee (MMJOC)

Provider Relations Inquiry Form Guide

If a provider disagrees with Meridian's determination regarding an appeal, contracted hospitals may have the option to set up a Medical Management Joint Operations Sub-Committee (MMJOC) to discuss specific circumstances related to post-service appeal requests. These meetings will be scheduled prospectively on a quarterly basis. The schedule of MMJOCs will be made available upon request. These should be scheduled via the Provider Relations Inquiry Form found on mimeridian.com/provider-inquiry using the steps in this guide.

1. Select the Provider Inquiry Form.

To make the process seamless:

- 1 Submit one issue per intake form.
- 2 Select the appropriate line of business (Medicaid, Meridian Complete[duals], Ambetter, or WellCare).
- 3 Include all requested details and relevant information in your submission to avoid delays or having to resubmit.

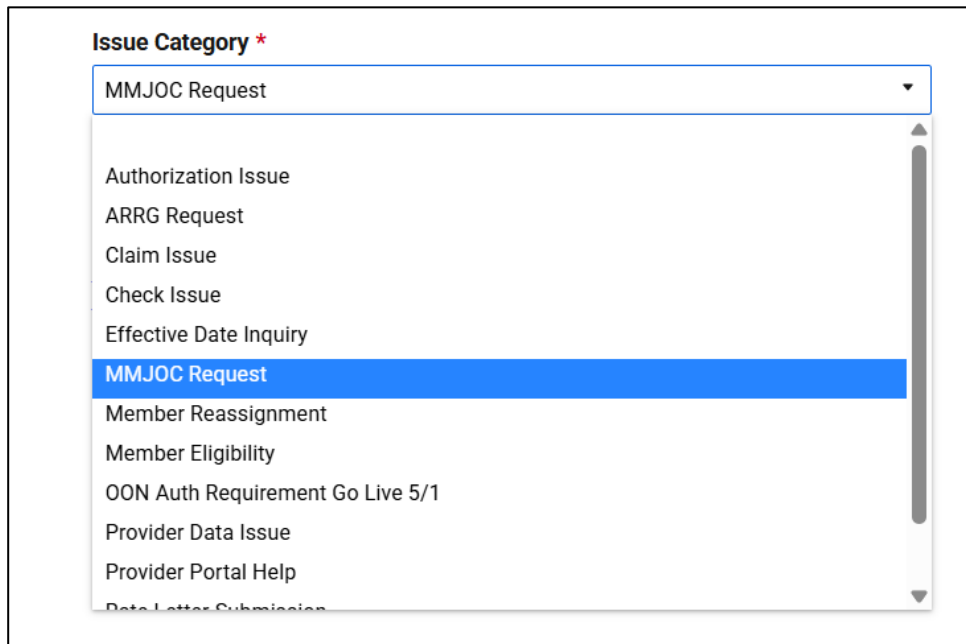
This process is designed to strengthen our partnership and ensure your needs are met with efficiency and care. We appreciate your cooperation and look forward to continuing to support your work.

[Submit Provider Relations Inquiry Form \(via Smartsheet\)](#)

2. Complete all the Contact Information.

Provider Name *	<input type="text"/>
Date *	<input type="text"/>
<small>Please use today's date!</small>	<input type="text"/>
mm/dd/yyyy	<input type="text"/>
Contact Name *	<input type="text"/>
Email Address *	<input type="text"/>
Phone Number *	<input type="text"/>
TAX ID *	<input type="text"/>

3. Scroll down to the Issue Category and select MMJOC from the Drop-Down Menu.



The screenshot shows a web form with a label "Issue Category *" in red. Below it is a dropdown menu. The menu is open, showing a list of options. The option "MMJOC Request" is highlighted with a blue background. Other visible options include "Authorization Issue", "ARRG Request", "Claim Issue", "Check Issue", "Effective Date Inquiry", "Member Reassignment", "Member Eligibility", "OON Auth Requirement Go Live 5/1", "Provider Data Issue", "Provider Portal Help", and "Rate Letter Submission".

Issue Category *
MMJOC Request
Authorization Issue
ARRG Request
Claim Issue
Check Issue
Effective Date Inquiry
MMJOC Request
Member Reassignment
Member Eligibility
OON Auth Requirement Go Live 5/1
Provider Data Issue
Provider Portal Help
Rate Letter Submission

4. Attach your claims template or files and then hit submit.



Meridian, Wellcare, and Ambetter are affiliated products serving Medicaid, Medicare, and Health Insurance Marketplace members respectively. The information here is representative of our network of products. If you have any questions, please contact Provider Relations.