

Michigan Redetermination

What you need to know and how you can help



Purpose



We want working with us to be easy

We have designed these materials to organize and simplify important information that can help your patients retain their Medicaid coverage



We want to partner with you to:

Minimize the number of eligible members who lose coverage

Provide access to multiple customer centered redetermination completion and submission opportunities

Ensure all Medicaid eligible members continue to connect with their healthcare providers

The Basics

What is Redetermination?

- The process that states use to ensure that Medicaid enrollees continue to be eligible for Medicaid coverage.
- Typically, redetermination happens once a year
- During the COVID-19 public health emergency, the federal government paused Medicaid redeterminations so enrollees could not lose their health coverage.

Why is this happening now

- Due to a proposal in the Consolidated Appropriations Act of 2023 passed by Congress, states may resume the process of redetermining individuals' Medicaid eligibility beginning April 1, 2023
- Michigan is reviewing members from June 2023 to May 2024

What does it mean?

- Medicaid recipients in Michigan must reapply for coverage starting April 1, or risk losing their coverage.
- The Michigan Department of Health and Human Services (MDHHS) resumed conducting the annual renewal process on April 1 and notifications have started being sent to enrollees.

Who is affected?

- Estimated 3.17 million Michiganders

Notification Process

3-Months Before

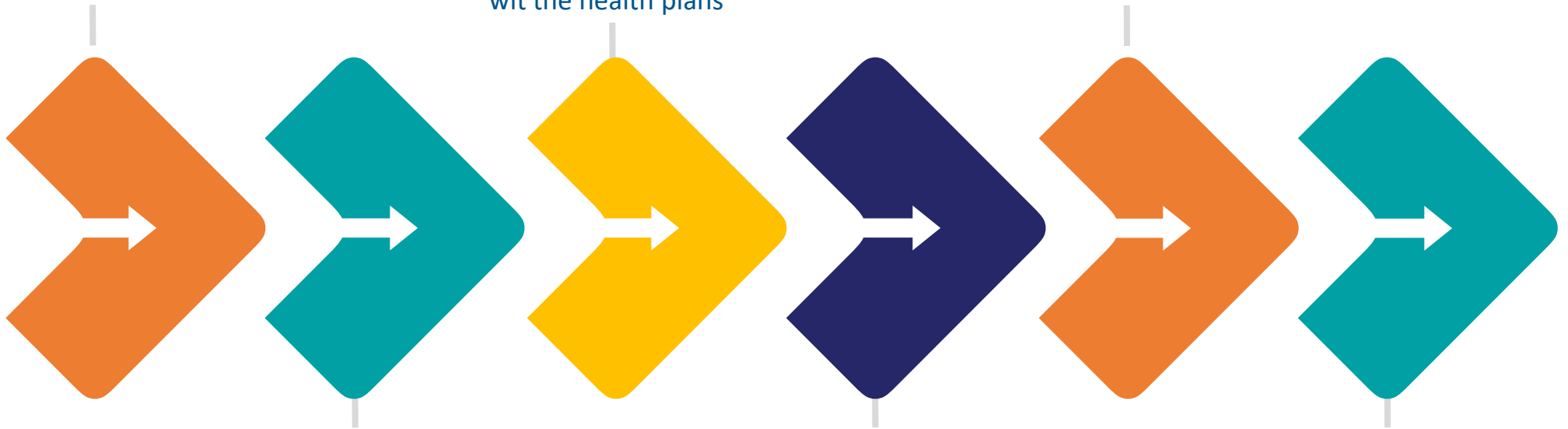
- Beneficiaries receive renewal notice via mail

1-Month Before

- Beneficiaries receive redetermination packet
- This information is then shared with the health plans

End of Redetermination Month

- MDHHS determines beneficiary's enrollment status



2-Months Before

- Beneficiaries that can be passively enrolled will be processed

Redetermination Month

- Beneficiaries must complete their redetermination packet
- MDHHS will process upon receipt

Post Closure Finalization

- Beneficiaries that are no longer eligible or did not take action lose eligibility

*From June 2023-May 2024, people will get notification on a rolling basis about their three-month window to apply.

Timeline

Renewal Month	Awareness Notices Sent	Ex Parte Period	Renewal Packet Send Date	Month Renewal Packets Processed	Termination Date	First Day without Medicaid Coverage
June 2023	March 4, 2023	April 2023	May 4, 2023	June 2023	June 30, 2023	July 1, 2023
July 2023	April 4, 2023	May 2023	June 4, 2023	July 2023	July 31, 2023	August 1, 2023
August 2023	May 4, 2023	June 2023	July 4, 2023	August 2023	August 31, 2023	September 1, 2023
September 2023	June 4, 2023	July 2023	August 4, 2023	September 2023	September 30, 2023	October 1, 2023
October 2023	July 4, 2023	August 2023	September 4, 2023	October 2023	October 31, 2023	November 1, 2023
November 2023	August 4, 2023	September 2023	October 4, 2023	November 2023	November 30, 2023	December 1, 2023
December 2023	September 4, 2023	October 2023	November 4, 2023	December 2023	December 31, 2023	January 1, 2024
January 2024	October 4, 2023	November 2023	December 4, 2023	January 2024	January 31, 2024	February 1, 2024
February 2024	November 4, 2023	December 2023	January 4, 2024	February 2024	February 29, 2024	March 1, 2024
March 2024	December 4, 2023	January 2024	February 4, 2024	March 2024	March 31, 2024	April 1, 2024
April 2024	January 4, 2024	February 2024	March 4, 2024	April 2024	April 30, 2024	May 1, 2024
May 2024	February 4, 2024	March 2024	April 4, 2024	May 2024	May 31, 2024	June 1, 2024

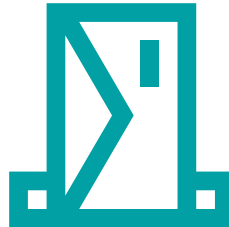
Example

For example, take Joe. His renewal month is **June, 2023**. Joe will get a letter in **March** informing him about the need to reapply for Medicaid. In **May**, Joe will get a renewal packet in the mail. Joe will have to submit the paperwork before the deadline in June to keep his coverage.



MARCH

Letter



MAY

Packet in mail.
Submit paperwork.



JUNE

Renewal

What can you do?

Remind Medicaid beneficiaries to be sure the state has their information up to date:



Address



Phone Number



Email Address



Changes to household income

If a qualified Medicaid recipient changed their contact information, they should also contact Meridian after reporting the change to the State.

Beneficiaries can contact Meridian's Member Services at **888- 437-0606 (TTY: 711)**.

Reporting Updates to the State

Updates to the state can be done:

- Online at newmibridges.michigan.gov.
- Call their local MDHHS office
- Visit the MDHHS County Office webpage to find local office information



- Recipients should check mail or text messages received from MDHHS. If an eligibility renewal packet is received, complete it immediately and send it back to MDHHS.
- Beneficiaries can check their renewal month at newmibridges.michigan.gov.

Checking Your Patients' Renewal Date

Navigate to your Patient List within the Provider Portal

The far right column will list:

- 1) Renewal date if received
- 2) Not Available for Blank renewal dates
- 3) No Action Needed for Infinity dates

Viewing Patients For : TIN 200827410 Plan Type Medicaid / CHIP GO Find Patient

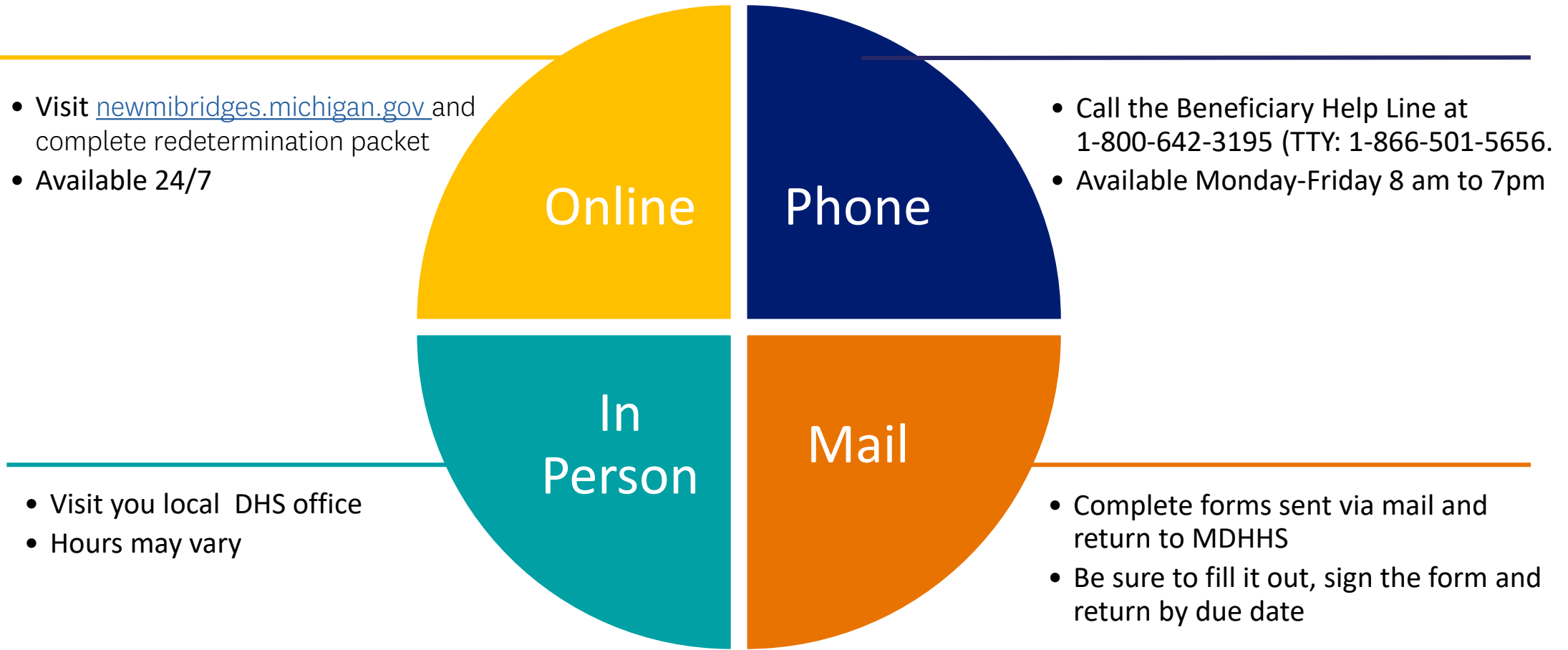
Patient List as of 11/10/2022 Download Filter

Only first 1500 records will be displayed. Use filters to view specific records.
This is only a list of your patients, please check eligibility to confirm the effective date and benefits for this member.


Eligible	Preferred Language ↓	HPR	Member Name ↓	Member ID / CHIP ID ↓	Member # ↓	Date of Birth ↓	Phone Number ↓	ALERTS	Texas Health Steps Last Visit Date ↓	Redetermination Date ↓
👍	UNKNOWN		KOWALSKI, BENJAMIN E	729614853	00442292901	05/26/2018	(956) 404-5887	No HRA	None On File	None On File
👍	UNKNOWN		OROZCO, ASHLEY N	527793431	00455303601	03/29/2003	(956) 407-5148	No HRA	None On File	12/09/2018
👍	UNKNOWN		PADRON, EMMA S	733214069	00453900601	04/13/2019	(956) 589-9479	No HRA	None On File	12/08/2018
👍	UNKNOWN		RODRIGUEZ, ALEXIS J	611970158	00455327801	02/14/2012	(956) 407-5148	No HRA	None On File	12/09/2018
👍	UNKNOWN		RODRIGUEZ, LAURA G	603214327	00247476401	05/27/2009	(956) 407-5148	No HRA	None On File	None On File
👍	UNKNOWN		SAUCEDA, THOMAS	521415725	00304668001	12/16/2001	(956) 203-9454	No HRA	None On File	None On File


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Ways Beneficiaries Can Complete Renewal





What a Beneficiaries Needs to Complete Renewal


-  Proof of age (birth certificate or driver's license).

-  Proof of all sources of income (paystubs or tax return, Social Security, Veteran's benefits, retirement accounts, and any other income).

-  Proof of assets and other resources. Include copies of bank statements or other financial items if told to on your Medicaid renewal form.

-  Proof of citizenship or immigration status.

-  Proof of your disability if applicable

-  Proof of other insurance if applicable

What is Meridian doing?

Meridian is working closely with MDHHS and is aligned with the Department’s goal to:

ENSURE MICHIGANDERS STAY INSURED

General	<u>Website</u>	Dedicated call center staff 1-888-437-0606 (TTY 711), select prompt	Sharing of MDHHS created materials
Targeted Outreach	Text Message Reminders	Email Reminders	Call Reminder

Redetermination Process

Beneficiaries will maintain coverage while their redetermination packet is processed

Once processed beneficiaries will received notice that their cover is:

- Extended and redetermination date is set for next year
- Terminated for eligibility reasons
- Terminated for procedural reasons

Terminated for Eligibility Reasons

Increase in assets



Moved out of state

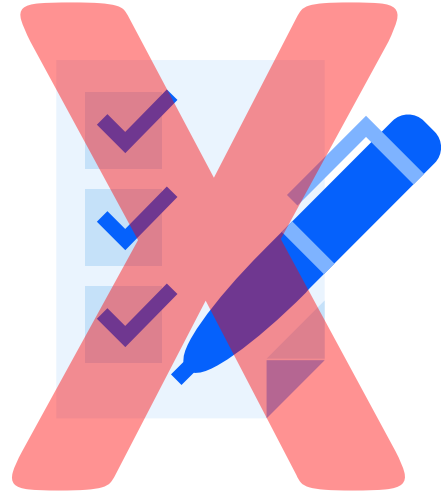


Have other insurance



Beneficiaries may be eligible for Marketplace coverage

Terminated for Procedural Reasons



Beneficiary did not provide the necessary information.



Beneficiary did not turn in their packet

Beneficiaries may be able to regain Medicaid eligibility if they provide information needed within 120 days post disenrollment

What happens if someone loses coverage?



Centene's Ambetter plan is America's #1 ACA Marketplace insurer.

Michigan residents seeking ACA coverage can find affordable, comprehensive coverage from the same company offering Meridian's Medicaid coverage. To enroll or learn more about Ambetter from Meridian, citizens can start here:

ambettermeridian.com

Beneficiaries can also visit www.healthcare.gov to find a plan

Resources



- [Awareness Notice](#): Sent to beneficiaries
 - Also available in [Spanish](#) and [Arabic](#)
- [Renewal Educational Brochure](#)
- [MiBridges](#)
 - Beneficiaries can update demographics and view redetermination dates
- [What a beneficiary needs to renew](#)
- [Provider Redetermination Awareness](#)