

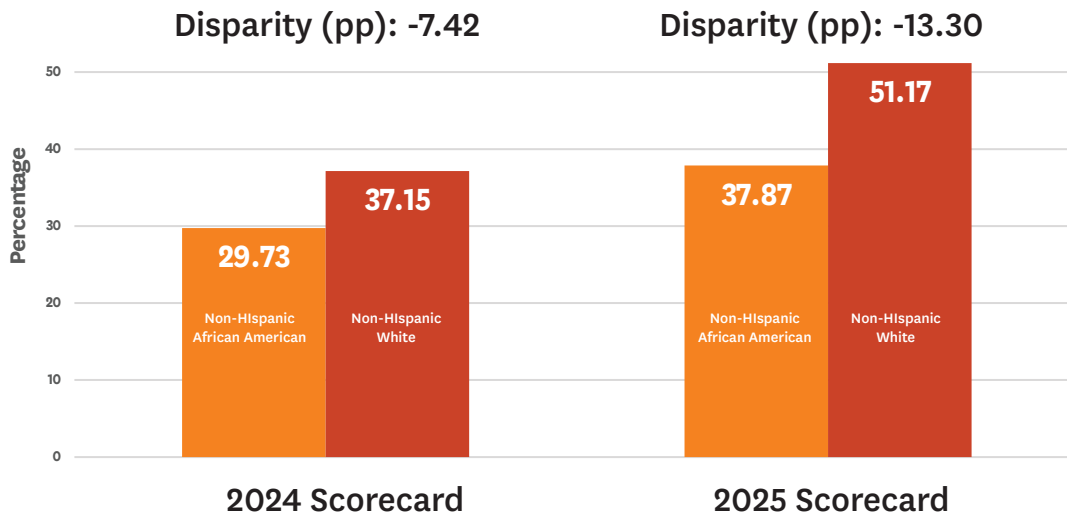
Closing the Gap in Childhood Immunizations

The HEDIS® Childhood Immunization Status—Combination 3 (CIS-Combo 3) measure assesses the percentage of children who turn 2 years old during the measurement year who received, by their second birthday, all of the following vaccine series:

- **DTaP:** 4 doses
- **IPV (polio):** 3 doses
- **MMR:** 1 dose
- **Hib:** 3 doses
- **HepB:** 3 doses
- **VZV (varicella/chicken pox):** 1 dose
- **PCV (pneumococcal conjugate):** 4 doses

Meridian has identified significant CIS-Combo 3 disparities between Non-Hispanic African American and Non-Hispanic White measure-eligible children. Closing these gaps is an actionable opportunity to improve outcomes through equity-centered care delivery, access, and follow-up.

Meridian’s Performance Snapshot



CIS-Combo 3 performance shows a persistent disparity between African American and White children. Use the actions below to support on-time series completion and reduce barriers to vaccination.

(continued)

Culturally Responsive Best Practices

- Use a **presumptive recommendation** (“Today your child is due for...”) and invite questions without judgment.
- Use **ask, listen, affirm, inform,** and **teach-back** to confirm understanding in plain language.
- Ask about and document **barriers** (transportation, work hours, childcare, prior negative experiences), and offer solutions (vaccine-only visits, flexible scheduling).
- Use **preferred language** and trained interpreters; don’t rely on portals only—use **texts/calls** for reminder/recall.
- Partner with **trusted supports** (doulas/MIHPs/CHWs) to reinforce the plan and help families complete the series by age 2.

Resources: MIHP: Visit michigan.gov/MIHP or call **1-833-MI4-MIHP (644-6447)**. Doulas support prenatal birthing people through one year postpartum. Mae Health connects Meridian members to doulas. Email Mae at seun@meetmae.com, or call **313-230-4625 (English)** or **313-280-4881 (Spanish)**.

Documentation & Coding Reminders (Supports Accurate CIS-Combo 3 Reporting)

Accurate documentation helps ensure the immunizations children receive, especially those who face access barriers, are fully captured. This prevents undercounting and supports equity-focused improvement work.

- Document all administered vaccines clearly
- Enter vaccines received outside the practice (health departments, schools, pharmacies)
- Submit and reconcile immunization data timely
- Finalize encounters so completed care is counted

Accurate coding does not replace outreach; it ensures the care you provide is recognized.

Meridian Is Here to Help!

- Practice-level CIS-Combo 3 performance and disparity insights (as available)
- Quality improvement support: gap list workflows, reminder/recall best practices, and reduction of missed opportunities
- Member-facing education materials that support respectful, culturally responsive vaccine conversations
- Partnership with doulas and MIHPs for care navigation and follow-up

Together, we can improve CIS-Combo 3 and ensure every child has an equitable start on time, every time.