

MONTHLY Provider Update



April 2020

MICHIGAN

Welcome to the Provider Update for April 2020. Please refer to the Bulletins page of our website for more detailed information. Have you been enjoying these monthly updates? Visit the Bulletins page to fill out our sign-up form to receive the monthly update directly to your inbox!



COVID-19

Coronavirus Disease 2019 (COVID-19)

COVID-19 is an emerging illness. Many details about this disease are still unknown, such as treatment options, how the virus works, and the total impact of the illness. New information, obtained daily, will further inform the risk assessment, treatment options and next steps. We always rely on our provider partners to help improve the health of our members, and we want you to be aware of the tools available to help you identify the virus and care for your patients during this time of heightened concern.

Meridian has created a webpage devoted to COVID-19 resources for our member and providers. Go to <https://corp.mhplan.com/en/covid-19> for education on COVID-19.

See our Bulletins page for more information.

Telehealth Guidance During Coronavirus Disease 2019 (COVID-19)

In order to ensure that all Meridian members have needed access to care, we are increasing the scope and scale of our use of telehealth services for all products for the duration of the COVID-19 emergency. These coverage expansions will benefit not only members who have contracted or been exposed to the novel coronavirus, but also those members who need to seek care unrelated to COVID-19 and wish to avoid clinical settings and other public spaces.

See our Bulletins page for more information.



QUALITY

Pediatric Asthma Program

We strive to improve preventive care for children and adolescents with asthma by partnering and increasing

FOR MORE INFORMATION ON THESE UPDATES:

Visit the Bulletins page on mhplan.com via the steps below:

- Select your state in the top right corner
- Choose a plan at the bottom of the page then click "Providers"
- Under the "News" tab, click "Bulletins"

Fill out the sign-up form on our Bulletins page to receive these updates in your inbox.

Contact your **local Provider Network Management Representative**

Contact Provider Services at **888-773-2647**

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collaboration with providers. MeridianHealth (Meridian) provides education and coordination for our members with asthma. Meridian has an asthma program for pediatric members to help the identified asthma population manage and understand their asthma symptoms through education and outreach.

See our Bulletins page for more information.

2020 Patient-Centered Medical Home (PCMH) Incentive Program Changes

Meridian values the partnerships we have built with our contracted providers. We took action based on your feedback on the 2020 Meridian PCMH Incentive Program design. These updates include:

- An increase from \$10 to \$20 per eligible Care Coordination/Care Management Service
- A more frequent payment cadence for per member, per month payments; now monthly going forward

Your willingness to partner with Meridian makes a huge impact on the quality of care that our members receive.



PAYMENT INTEGRITY

Encounter Edit Update

The State implemented edits to reject encounters as of April 1, 2020, meaning that if claims do not adhere to billing guidance, a rejection will populate on Meridian claims.

See our Bulletins page for more information.



EDUCATION

Provider Update Sign-Up

Visit the Bulletins page for your state and fill out our sign-up form to receive our monthly updates **directly to your inbox!**

Practice Information Updates

Please update Meridian when practice information changes. Updates include provider name, specialty, address, phone, fax, email, hospital affiliations, accepting patient status, accepted lines of business, and office hours. Large organizations, such as Physician-Hospital Organizations and Delegated Entities, are required to submit full rosters quarterly. These updates can be communicated by:

- Fax: **313-309-8530**
- Mail: MeridianHealth, 1 Campus Martius, Ste. 700
Detroit, MI 48226
- Contacting your local Provider Network Management Representative
- Email: **ProviderUpdates@mhplan.com** or **ProviderHelp.MI@mhplan.com**

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Foster Care Education

In an effort to provide education for providers on the importance of foster care patients, an educational piece was created to highlight key points.

See our Bulletins page for more information.

Annual Provider Trainings

MeridianHealth follows Centers for Medicare and Medicaid Services guidelines to deliver the appropriate educational pieces to our provider network. All 2020 contracted providers are required to complete annual trainings pertaining to Fraud, Waste, and Abuse (FWA) and Cultural Competency and Americans with Disabilities Act training.

For more information, visit:

<https://corp.mhplan.com/en/provider/michigan/meridianhealthplan/training-education/training-education-resources/annual-training/>

Please reach out to your Provider Network Management Representative for additional information.



OPERATIONS

Healthy Michigan Plan Work Requirements Update

A recent court decision means that Healthy Michigan Plan (HMP) work requirements are stopped. People with HMP do not need to tell the Michigan Department of Health and Human Services about 80 hours of work or other activities to keep their HMP healthcare coverage. Future changes to HMP will be communicated as available.

Continued Stay Reviews

Meridian is altering the time frame within which we will request clinical documentation to complete continued stay reviews for Inpatient Rehab (IPR) and Long-Term Acute Care Hospital (LTACH) settings. We will continue to work with our providers to make our members discharge planning needs a priority.



PHARMACY

2020 Michigan Common Formulary Update

Starting April 1, 2020, MeridianHealth changed coverage for Novolog Mix 70-30 Vial and Novolog MIX 70-30 Flexpen to align with the Michigan Department of Health and Human Services (MDHHS) common formulary. Alternatives for these medications are Naproxen 250 mg tablet, Naproxen 375 mg tablet, Naproxen 500 mg tablet and others.

Please see the formulary online at www.mhplan.com or www.meridianrx.com for up-to-date coverage and alternatives.

For any additional information or questions, please contact us at **866-984-6462** or email info@meridianrx.com.