

Welcome to the Provider Update for August 2020. Have you been enjoying these monthly updates? Visit the Bulletins page to fill out our sign-up form to receive the monthly update directly to your inbox!



COVID-19

Coronavirus Disease 2019 (COVID-19)

Many details about COVID-19 are still unknown, such as treatment options, how the virus works, and the total impact of the illness. We rely on our provider partners to help improve the health of our members, and we want you to be aware of the tools available to help you identify the virus and care for your patients during this time of heightened concern.

Go to corp.mhplan.com/en/covid-19 for education on COVID-19 or see our Bulletins page for more information.

Telehealth Guidance During Coronavirus Disease 2019 (COVID-19)

To ensure that all Meridian members have access to care, we increased the scope and scale of telehealth services for all products for the duration of the COVID-19 emergency. These coverage expansions not only benefit members who have contracted or been exposed to the novel coronavirus, but also those members who need to seek care unrelated to COVID-19 who wish to avoid clinical settings and other public spaces.

Go to corp.mhplan.com/en/covid-19 for education on COVID-19 or see our Bulletins page for more information

Immunization Guidance Coronavirus Disease 2019 (COVID-19)

Reopening for services will look a little different for every immunization provider office. Michigan Department of Health and Human Services (MDHHS) created a document to provide guidance to prepare your office for returning to practice.

See our Bulletins page for the detailed document.

FOR MORE INFORMATION ON THESE UPDATES:

Visit the Bulletins page on mhplan.com via the steps below:

- Select your state in the top right corner
- Choose a plan at the bottom of the page then click "Providers"
- Under the "News" tab, click "Bulletins"

Complete the sign-up form on our Bulletins page to receive these updates in your inbox.

Contact your local Provider Network Management Representative

Contact Provider Services at 888-773-2647



QUALITY

Opioid Program

To help our members stay safe, Meridian is focusing on outreach to providers with members who were prescribed opioids totaling at least a 120 mg morphine equivalent dose (MED) within the past six months. We ask for your support in this particular endeavor, as we hope to decrease the likelihood of an accidental overdose. A Meridian Medical Director may be contacting you regarding the Meridian members we have identified as being "at risk" for an accidental overdose because of their high morphine equivalent dose.

National Immunization Awareness Month

August is National Immunization Awareness Month (NIAM). During NIAM, Meridian encourages you to help your patients get up to date on recommended vaccines. Research consistently shows that healthcare professionals are the most trusted source of vaccine information for parents and patients.

Visit the Centers for Disease Control and Prevention website for more information at: www.cdc.gov/vaccines/hcp/index.html.

Chlamydia Screening in Women

Women ages 16 to 24 who have been identified as sexually active by contraceptive use, previous pregnancy, or sexually transmitted infection (STI) testing must be screened for chlamydia every year. Offering urine chlamydia testing at your office is a simple, noninvasive way to complete this important testing.

To enhance your office's practices for chlamydia screening and care, check out the National Chlamydia Coalition's "How-To Implementation Guide for Healthcare Providers" on our Bulletins page.



EDUCATION

Provider Update Sign-Up

Visit the Bulletins page for your state and complete our sign-up form to receive our monthly updates directly to your inbox!

Practice Information Updates

Please update Meridian when practice information changes. Updates include provider name, specialty, address, phone, fax, email, hospital affiliations, accepting patient status, accepted lines of business, and office hours. Large organizations, such as Physician-Hospital Organizations and Delegated Entities, are required to submit full rosters quarterly. These updates can be communicated by:

- Fax: 313-309-8530
- Call: Provider Services Help Line: 888-773-2647
- Contacting your local Provider Network Management Representative

MONTHLY Provider Update



AUGUST 2020

MICHIGAN

- Mail: MeridianHealth,
1 Campus Martius, Ste. 700
Detroit, MI 48226
- Email:
ProviderUpdates@mhplan.com or
ProviderHelp.MI@mhplan.com

Annual Trainings

MeridianHealth follows the Centers for Medicare and Medicaid Services (CMS) guidelines to deliver the appropriate educational pieces to its provider network. All 2020 contracted providers are required to complete annual trainings pertaining to Fraud, Waste, and Abuse (FWA) and Cultural Competency/ADA Training. For more information, please visit www.mhplan.com and select "Annual Training" under the Provider Resource main page.

Please reach out to your Provider Network Management Representative for additional information.



OPERATIONS

TurningPoint Expansion

Meridian is pleased to announce the expansion of our Surgical Quality and Safety Management Program with TurningPoint Healthcare Solutions, LLC (TurningPoint). This program has been in place for MeridianComplete (Medicare-Medicaid Plan [MMP]) since January 2020. We will implement this program for our Medicaid plan, MeridianHealth, effective October 1, 2020. This program is designed to work collaboratively with physicians in promoting patient safety through the practice of high quality and cost-effective care for Meridian members undergoing musculoskeletal surgical procedures.

Please see our Bulletins page for a detailed notification and delegated code lists.



PHARMACY

Single Preferred Drug List

The Michigan Department of Health and Human Services (MDHHS) has published the Medical Services Administration Bulletin 20-51 (MSA 20-51), which describes the implementation of a Single Preferred Drug List (SPDL). The bulletin is effective October 1, 2020, to align with the coverage of PDL drug products under managed care with fee-for-service (FFS).

To review additional information on Meridian's response to this bulletin, see our Bulletins page for more details on the update from MDHHS.