

Welcome to the Provider Update for December 2020. Have you been enjoying these monthly updates? Visit the Bulletins page to fill out our sign-up form to receive the monthly update directly to your inbox!



COVID-19

Coronavirus Disease 2019 (COVID-19) Exposure Alert App
The Michigan Department of Health and Human Services (MDHHS) has announced an exposure notification app called, MI COVID Alert. This app is available at no cost to all residents of Michigan to help slow the spread of COVID.

MI COVID Alert can be downloaded from the App Store or Google Play. Visit www.michigan.gov/coronavirus for more information.

See our Bulletins page for more details.

Coronavirus Disease 2019 (COVID-19)
Many details about COVID-19 are still unknown, such as treatment options, how the virus works, and the total impact of the illness. We rely on our provider partners to help improve the health of our members, and we want you to be aware of the tools available to help you identify the virus and care for your patients during this time of heightened concern.

Go to corp.mhplan.com/en/covid-19 for education on COVID-19 or see our Bulletins page for more information.

Telehealth Guidance During COVID-19
To ensure that all Meridian members have access to care, we increased the scope and scale of telehealth services for all products for the duration of the COVID-19 emergency. These coverage expansions not only benefit members who have contracted or been exposed to the novel coronavirus, but also those members who need to seek care unrelated to COVID-19 and wish to avoid clinical settings and other public spaces.

Go to corp.mhplan.com/en/covid-19 for education on COVID-19 or see our Bulletins page for more information.

FOR MORE INFORMATION ON THESE UPDATES:

Visit the Bulletins page on mhplan.com via the steps below:

- Select your state in the top right corner
- Choose a plan at the bottom of the page then click "Providers"
- Under the "News" tab, click "Bulletins"

Complete the sign-up form on our Bulletins page to receive these updates in your inbox.

Contact your local Provider Network Management Representative

Contact Provider Services at 888-773-2647



QUALITY

Cervical Cancer Screening

Women 21-29 years of age need to complete a Pap smear every three years. Women 30-65 years of age should complete a Pap smear every three years or an HPV test or Pap smear with HPV co-testing every five years. Make sure your patients know the importance of continuing these important screenings, even in the midst of a pandemic. You may be eligible for an incentive! For more information on the Cervical Cancer Screening HEDIS® measure, check out our bulletin.

Wellness Days

Looking for ways to close more care gaps in 2021? Meridian would love to collaborate with your office to host a Wellness Day! Contact our Community Engagement team at communityengagement@mhplan.com or your Provider Network Management Representative for more information about scheduling a Wellness Day.

Health Equity

Health disparities are differences in health outcomes and their causes among groups of people. Reducing and eliminating health disparities is fundamental to reaching health equity and building a healthier community. MDHHS offers free training to help your office achieve health equity.

MC3 Perinatal

The MC3 Perinatal program offers psychiatry support to perinatal providers in Michigan who are caring for women who are pregnant, postpartum (up to one year), or contemplating pregnancy. Perinatal psychiatrists are available through same-day phone consultations to offer guidance on diagnostic questions, safe medications during pregnancy and while breastfeeding, and appropriate psychotherapy. Check out the Bulletins page for a program overview and webinar information to find out more. You can also visit mc3.depressioncenter.org.

Healthy Michigan Plan (HMP) Health Risk Assessments (HRA)

Clinicians play an important role in the HMP HRA and Healthy Behaviors Incentive Program. See our Bulletins page for videos that provide tips and best practices to primary care offices. These videos also highlight how to complete the HRA online to facilitate in-person or telehealth visits.

Talking to Parents about Vaccines

Many parents have questions about their children's vaccines and having answers to their questions can help parents feel confident in choosing to immunize their child. The CDC offers materials to help healthcare professionals start or continue vaccine conversations with parents. Resources include communication strategies and tips for effectively addressing questions you may get from parents, as well as information for parents who choose not to vaccinate. Please visit the Bulletins page for details or www.cdc.gov/vaccines/hcp/conversations/preparing-for-parent-vaccine-questions.html.



PAYMENT INTEGRITY

FQHC, RHC, and THC Guidance for Michigan Medicaid

As of January 1, 2021, the attending provider (MD/DO/Medical Director) should be listed on the institutional billing claim form for a Behavioral Health service, even if there is not a direct relationship with the MD/DO/Medical director. Per National Uniform Billing Committee, the attending provider is the individual who has overall responsibility for the patient's care. If a patient is receiving behavioral health services from a licensed clinical social worker or licensed professional counselor, he or she may be doing so under the supervision of the MD/DO/Medical Director in the clinic (even if it is indirect supervision). The rendering provider should be listed on the institutional billing form as well. Corrected claims should be submitted for claims that do not follow this guidance.

Short Stay Policy

Effective February 1, 2021, it is the policy of Meridian that inpatient hospital stays (vs. observation) of two days or less are medically necessary for one of the following indications:

- Admission is for a procedure on the CMS Inpatient Only List
- Admission to an intermediate or intensive care unit level of care, including neonatal intensive care unit (NICU), considered medically necessary per a nationally recognized clinical decision support tool, with the exception of Overdose and DKA diagnosis
- Unexpected death during the admission
- Departure against medical advice from a medically necessary (per a nationally recognized clinical decision support tool) inpatient stay
- Transferred from another facility, with a medically necessary (per a nationally recognized clinical decision support tool) total length of stay greater than two days
- Election of hospice care in lieu of continued treatment in hospital

Inpatient admission requests that are less than a two-day stay at the time of initial review and fall outside the criteria above will be reviewed for observation.

Self-Service Application Updates

Starting December 14, 2020, enhancements will be made to the Meridian Medicaid claims self-service application. Additional information regarding your claim status will be available, including the received date of the claim and line-by-line detail of the claim. Meridian requires Medicaid claim status to be obtained through the self-service application. As a reminder, the following information is needed when calling Meridian for assistance with claims:

- NPI number
- Member identification (member ID, name, and date of birth)
- Claim number OR date of service and amount billed

Additionally, you can always status a claim on the Meridian Provider Portal. For assistance with the portal, contact your Provider Network Management Representative or call Meridian at 888-437-0606.



EDUCATION

Provider Update Sign-Up

Visit the Bulletins page for your state and complete our sign-up form to receive our monthly updates directly to your inbox!

Flu Vaccinations

Flu season is here. Meridian encourages members to get the flu vaccine. Members can get their flu vaccine covered at no out-of-pocket cost at their local health department, primary care provider office, and in-network pharmacies.

Pediatric Asthma Program for Medicaid Members

We strive to improve preventive care for children and adolescents with asthma by partnering and increasing collaboration with providers. Meridian provides education and coordination for our members with asthma.

Meridian has implemented an asthma program for pediatric members to help the identified asthma population manage and understand their asthma symptoms through education and outreach.

Practice Information Updates

Please update Meridian when practice information changes. Updates include provider name, specialty, address, phone, fax, email, hospital affiliations, accepting patient status, accepted lines of business, and office hours. Large organizations, such as Physician-Hospital Organizations and Delegated Entities, are required to submit full rosters quarterly. These updates can be communicated by:

- Fax: 313-309-8530
- Mail: MeridianHealth,
1 Campus Martius, Ste. 700
Detroit, MI 48226
- Contacting your local Provider Network Management Representative
- Email: ProviderUpdates@mhplan.com or ProviderHelp.MI@mhplan.com



OPERATIONS

Updates to Behavioral Health Authorization Management for Michigan Medicare Effective January 1, 2021, all Behavioral Health authorization requests for Michigan Medicare members should be routed to WellCare using the submission options outlined below:

- Portal: provider.wellcare.com
- Fax: 855-713-0592 (inpatient) or 855-713-0593 (outpatient)

Phone: Inpatient urgent requests can be called into Provider Services at 833-857-0929, 24 hours a day, seven days a week.



PHARMACY

MONTHLY Provider Update



DECEMBER 2020

MICHIGAN

Michigan Medicaid Health Plan Common Formulary

Comments are now open for the Michigan Medicaid Health Plan Common Formulary. The Common Formulary applies to pharmacy claims paid by Medicaid managed care organizations – it will not apply to claims paid through Fee-for-Service. Comments may be submitted on drug coverage, prior authorization criteria, and more. Under particular discussion at this time are Cardiac, Ophthalmic, Electrolyte Balance-Nutritional Products, and Smoking Deterrents. Changes may be made to the Common Formulary based on comments received, so any comments are appreciated. Please submit your comments by December 18, 2020, to:

MDHHSCommonFormulary@michigan.gov. The Michigan Medicaid Health Plan Common Formulary can be found at www.michigan.gov/mcopharmacy.