

MONTHLY Provider Update



MARCH 2020

MICHIGAN

Welcome to the Provider Update for March 2020. Please refer to the Bulletins page of our website for more detailed information. Have you been enjoying these monthly updates? Visit the Bulletins page to fill out our sign-up form to receive the monthly update directly to your inbox!



QUALITY

Pediatric Asthma Program

We strive to improve preventive care for children and adolescents with asthma by partnering and increasing collaboration with providers. MeridianHealth (Meridian) provides education and coordination for our members with asthma. Meridian has an asthma program for pediatric members to help the identified asthma population manage and understand their asthma symptoms through education and outreach.

See our Bulletins Page for more information.

Risk for Continued Opioid Use Program

The Risk for Continued Opioid Use program launched in October 2019. This program focuses on providing opioid-naive members with educational materials on the potential risks of opioid use over time and how to safely dispose of opioid medications to prevent misuse. An additional member-focused telephonic component of this initiative launched on February 1.

Health Outcomes Survey

The Health Outcomes Survey (HOS) is administered by Medicare health plans every spring to gather valid, reliable, and clinically meaningful health status data of its members. The survey includes a series of questions asking members about the information and care they received from their provider(s). It is important to review your patient's physical and mental health status at every appointment.

Dental Care Information

Even with coverage, many adults and children fail to receive dental services. Therefore, discussing and initiating dental care is important for your patients' health. Did you know that MeridianHealth has a dental vendor? MeridianHealth partners with DentaQuest to administer dental benefits for its Healthy

FOR MORE INFORMATION ON THESE UPDATES:

Visit the Bulletins page on **mhplan.com** via the steps below:

- Select your state in the top right corner
- Choose a plan at the bottom of the page then click "Providers"
- Under the "News" tab, click "Bulletins"

Fill out our sign-up form on our Bulletins page to receive these updates in your inbox.

Contact your **local Provider Network Management Representative**

Contact Provider Services at **888-773-2647**

Michigan Plan (HMP) and pregnant members. DentaQuest can be reached at **855-898-1478**.



PAYMENT INTEGRITY

Inpatient Transfer Claims Payments

For Michigan inpatient claims, transfer claims are exempt from receiving a provider-specific capital payment. These capital payments are released by the Michigan Department of Health and Human Services (MDHHS) for specific National Provider Identifiers and are effective October 1 of every year. Due to a configuration issue, there were cases where capital payments were applied to some claims in error. Impacted providers will be notified through a recoupment notice within the next two months.

Mid-Level Medicare Provider Variance

Beginning July 1, 2020, WellCare will update reimbursement rates for mid-level Medicare providers to 85 percent of the Medicare fee schedule to align with guidance from the Centers for Medicare & Medicaid Services (CMS). This change will impact mid-level Medicare providers in Michigan, including: Physician Assistants, Nurse Practitioners, Registered Nurses, and Licensed Practical Nurses, among others. For additional information or questions, please contact your local Provider Network Management Representative.



EDUCATION

Coronavirus disease 2019 (COVID-19)

Coronavirus disease 2019 (COVID-19) is an emerging illness. Many details about this disease are still unknown, such as treatment options, how the virus works, and the total impact of the illness. At this time, most people in the United States will have little immediate risk of exposure to this virus. New information, obtained daily, will further inform the risk assessment, treatment options and next steps. We always rely on our provider partners to ensure the health of our members, and we want you to be aware of the tools available to help you identify the virus and care for your patients during this time of heightened concern.

See our Bulletins page for more information.

Provider Update Sign-Up

Visit the Bulletins page for your state and fill out our sign-up form to receive our monthly updates **directly to your inbox!**

Practice Information Updates

Please update Meridian when practice information changes. Updates include provider name, specialty, address, phone, fax, email, hospital affiliations, accepting patient status, accepted lines of business, and office hours. Large organizations, such as Physician-Hospital Organizations and Delegated Entities, are required to submit full rosters quarterly. These updates can be communicated by:

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- Fax: **313-309-8530**
- Mail: MeridianHealth, 1 Campus Martius, Ste. 700
Detroit, MI 48226
- Contacting your local Provider Network Management Representative
- Email: **ProviderUpdates@mhplan.com**
or **ProviderHelp.MI@mhplan.com**

Flu Vaccinations

It is still flu season! Meridian encourages members to get the flu vaccine. Members can get their flu vaccine covered at no out-of-pocket cost at their local health department, Primary Care Provider's office, and at in-network pharmacies.



OPERATIONS

Timely Submission of Clinical Documentation

To aid in discharge planning and the efficient processing of your authorization request, Meridian needs providers to submit clinical documentation with their notification of admission. In addition, timely submission of clinical documentation when requested for continued stay reviews is strongly encouraged. Thank you for your continued participation and cooperation. We look forward to working with you to deliver the highest quality of care to your patients and our members.

1099 Tax Information

Send requests for 1099 tax forms directly to **1099Information@wellcare.com**.

Please be sure to include the provider Tax ID number. The National Provider Identifier (NPI) number is not required.



PHARMACY

2020 Michigan Common Formulary Update

On March 1, 2020, MeridianHealth changed coverage for Naproxen 275 mg tablets and Naproxen 550 mg tablets to align with the Michigan Department of Health and Human Services (MDHHS) common formulary. Alternatives for these medications are Naproxen 250 mg tablets, Naproxen 375 mg tablets, Naproxen 500 mg tablets, and others.

Please see the formulary online at **www.mhplan.com** or **www.meridianrx.com** for up-to-date coverage and alternatives.

For additional information or questions, please contact us at **866-984-6462** or email **info@meridianrx.com**.