



## Michigan Critical Incident Reporting Table

Providers must notify MDHHS immediately if there is a member death related to alleged abuse, neglect or exploitation, or any type of incident that may draw media attention.

Michigan State Government website: [MI Gov](#)

*If there is immediate risk of serious injury or death, call the local police dispatch office.*

Incident Involves	Contact	Timeframe	Special Instructions
<ul style="list-style-type: none"><li>Child (under 18)</li><li>Adults (18 and older)</li></ul>	Statewide 24-Hour Abuse Line (855) 444-3911	Immediately	For any incident involving the abuse, neglect, or exploitation of a child, the <a href="#">3200 form</a> needs to be completed and sent to the external agency immediately

Incident Involves	Contact	Timeframe	Special Instructions
Adults (18 and older), disabled, with a mental illness or developmental disability	Disability Rights Michigan (800) 288-5923	Immediately	
Adult Foster Care, Homes for the Aged, Child Care Centers/Homes, Adult/Child Camps	Bureau of Community and Health Systems (866) 856-0126	Immediately	After-hours staff: When unable to submit a complaint by phone, go to the <a href="#">State of Michigan</a> website and follow the instructions to submit a complaint form.
State licensed or federally certified health facility, including nursing home, hospitals, home health agencies, hospices, surgery centers, dialysis centers, and other providers	Bureau of Community and Health Systems (800) 882-6006	Immediately	After-hours staff: When unable to submit a complaint by phone, go to the <a href="#">State of Michigan</a> website and follow the instructions to submit a complaint form.
Fraud	Office of Inspector General (855) 643-7283	Immediately	
Suspicious death possibly linked to abuse or neglect	Local authorities/police	Immediately	