

# ABUSE AND NEGLECT



Abuse or neglect can happen to all of us. It doesn't matter what your background, culture or race is. There are things you can do to protect yourself from this.

## KNOW WHAT COUNTS AS ABUSE OR NEGLECT:

- Physical abuse: pain or injury caused upon someone
- Sexual abuse: touching, fondling, intercourse or any other sexual act when the person is unfit to understand, opposed, threatened or forced
- Emotional abuse: verbal assault, threats, harassment or intimidation
- Confinement: restraint or seclusion, other than for health reasons
- Passive neglect: a caregiver's failure to give life's needs (food, clothing, shelter, health care)
- Willful deprivation: denying medication, health care, shelter, food or other needed items
- Financial abuse: the misuse or withholding of fiscal support
- Exploitation: the use of assets of an adult with disabilities either by force, deception, fraud or extortion

## HAVE A PLAN

Plan for your future. Talk with family, friends and those you trust.

- Name someone you trust to make healthcare and fiscal choices for you if you can no longer make them on your own
- Learn about your choices for long-term care

## PROTECT YOURSELF AND YOUR IDENTITY

- Don't be afraid to run a background check to help you hire for support, home care or other needs. Check with the Department of Public Health to see if they have a past of abuse, neglect or theft
- Being on the National Do Not Call Registry will limit sales calls. Call 888-382-1222 to add your phone number
- Don't sign papers if you don't know what they are for. Talk first with someone you trust
- Stay linked with those you trust! Connect with family, friends, neighbors, faith-based groups or others to help you along the way



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## KNOW HOW TO REPORT ABUSE OR NEGLECT

Don't be afraid to report abuse or neglect. You have the right to be safe.

## IN CASE OF EMERGENCY, CALL 911 FIRST

If you are the victim of abuse or neglect, tell your Community Care Coordinator right away. You should also tell the State to protect yourself and others from future abuse or neglect.

Incident Involves	Contact
Child (under 18), Adults (18 and older), and Adult Protective Services	Statewide 24-Hour Abuse Line: 855-444-3911
Adults, disabled ages 18 or older with a mental illness or developmental disability	Michigan Protective Advocacy Services: 800-288-5923
Nursing Facility Residents	Bureau of Children and Adult Licensing (BCAL): 800-288-5923
Criminal Abuse by Foster Home or Nursing Facility	Michigan Department of Consumer and Industry Services: 800-882-6006
Noncriminal Abuse/Neglect by Residential Facility	Michigan Department of Consumer and Industry Services: 800-882-6006
Private Home Abuse, Neglect or Exploitation	Michigan Department of Human Services Statewide 24-Hour Abuse Line: 855-444-3911
Fraud	855-643-7283

**CALL MEMBER SERVICES AT 888-437-0606  
IF YOU HAVE ANY QUESTIONS.**