

# MONTHLY Provider Update



OCTOBER 2022

MICHIGAN

## Get the Monthly Provider Update by Email

Meridian will no longer be faxing the Monthly Provider Update **starting in 2023**. Providers can now sign up to receive them by email on our Bulletins page.

Did you miss an update? You can also locate all Monthly Provider Updates and supplemental bulletins on the Bulletins page.

To sign up or to view updates and bulletins, visit [mimeridian.com/providers/bulletins.html](https://mimeridian.com/providers/bulletins.html).



## COVID-19

### COVID-19 Vaccine Community Clinics

With COVID cases currently on the rise nationally and in Michigan and the CDC's recent warning that the Fall and Winter months will be worse for the unvaccinated, it remains as important as ever to ensure as many Michiganders receive the COVID-19 vaccine. You can find a list of upcoming Community Vaccine Clinics on the MDHHS website at [Michigan.gov/coronavirus](https://Michigan.gov/coronavirus).

Meridian offers non-emergency transportation. Tell your patients to call at **800-821-9369** for help setting up a ride to a vaccine site.



## QUALITY

### MY 2022 HEDIS Quick Reference Guide (QRG)

The MY 2022 HEDIS QRG can now be accessed on [mimeridian.com/providers.html](https://mimeridian.com/providers.html) under QI Program and HEDIS. The QRG contains information, such as applicable product lines and their descriptions, billing codes, and tips and best practices for high priority HEDIS measures.

### Blood Lead Testing

Lead poisoning can cause developmental, behavioral, and health concerns in young children. Centers for Medicare and Medicaid Services (CMS) requires that children enrolled in Medicaid be tested at 12 and 24 months of age. If a child has not had a blood lead test completed before, they should be tested between 36 and 72 months of age. Michigan Department of Health and Human Services (MDHHS) has revised the standards for retesting children when the blood level test result is above 3.5 µg/dL.

Please see our Bulletins page and the MDHHS website for further details and guidance.

### FOR MORE INFORMATION ON THESE UPDATES:

Visit the Bulletins page on [mimeridian.com](https://mimeridian.com) and follow the steps below:

- Under the "For Providers" tab, click "Bulletins"
- Complete the sign-up form on our Bulletins page to receive these updates in your inbox

Contact your local Provider Network Representative or Provider Services at **888-773-2647**.

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## Behavioral Health HEDIS On-Demand Trainings

Meridian is excited to offer three brief (8 to 10 minutes) on-demand trainings on Behavioral Health Healthcare Effectiveness Data and Information Set (HEDIS®) measures and strategies for improving the quality of care and outcomes of our members.

Please see our Bulletins page for links to the trainings and additional details.



## EDUCATION

### Cultural Competency Training

Please be sure to stay up to date on your required trainings, including the Cultural Competency training. You can find the training attestation forms at [mimeridian.com/providers/provider-training/annual-training.html](https://mimeridian.com/providers/provider-training/annual-training.html).

Please see our Bulletins page for details.



## OPERATIONS

### Member Services Fax Number Change

Meridian has changed the Member Services main fax number. Providers should send PCP reassignments and PCP discharges to **833-667-1288**. Please discontinue sending correspondences to the old fax number as it is no longer in service.

### Notification of Pregnancy

Providers must notify Meridian of all known pregnancies. Doing so early will provide better birth outcomes and will earn providers a \$50 incentive. For questions, contact your Provider Network Representative.

Please see the Bulletins page for full details.

### Meridian's Special Investigation Unit (SIU)

If you suspect a medical provider or member is committing fraud, waste, or abuse (FWA), you can report directly to the SIU at [Special\\_Investigations\\_Unit@centene.com](mailto:Special_Investigations_Unit@centene.com).

### SWMBA Termination for the Medicare-Medicaid Plan Population

We are excited to announce, effective January 1, 2023, Meridian will be managing the Medicare behavioral health benefits for the Medicare-Medicaid Plan (MMP) population in Southeast Michigan. Provider FAQs and additional information will be forthcoming, along with educational sessions in November.

Check [mimeridian.com](https://mimeridian.com) for the latest updates or reach out to your Provider Network Representative for questions.



## **PAYMENT INTEGRITY**

### **Appeal Address Discontinuation**

Effective January 1, 2023, the legacy MeridianComplete address PO Box 44260 Detroit, MI 48244 will be discontinued for Medicare-Medicaid Plan (MMP) and Medicare appeals. Please be sure to send all appeal requests to the new address to ensure timely submission:

MeridianComplete  
ATTN: Claims Department  
PO Box 3060  
Farmington, MO 63640



## **PHARMACY**

### **Pediatric Sickle Cell Disease Program**

Updated antibiotic fill extensions for Penicillin and Amoxicillin are now covered by all Medicaid health plans, including Meridian, for up to three-month fills (up to 102 days' worth).

Please see our Bulletins page for full details.

### **Hepatitis C Virus Program**

The recommended treatment for HCV is Mavyret, which can be dispensed in 8-week supply. Providers who have prescriptive authority can prescribe MAVRET to their patients with a positive Hepatitis C diagnosis. Prior authorization is not required for Medicaid.

Please see our Bulletins page for full details.