

Provider Portal Enhancements

OCTOBER 2022

MICHIGAN

Dear Providers,

Meridian values our relationship with our provider partners and believes a key component of meeting provider needs is our secure provider portal. The portal enables providers to conduct business with Meridian from the convenience of their desktops seamlessly and in real time.

Meridian would like to inform you of an exciting new feature that can be found in the new "Manage Practice" tab of our Secure Provider Portal. The feature will allow providers to complete practice demographic updates. The Manage Practice tab will be available to Meridian and Ambetter from Meridian providers.

The new capabilities include:

- Allowing a provider to view/change contracted practitioner demographic information.
- Allowing a provider to view/change contracted provider group/facility demographic information.

We believe these updates to our secure provider portal will create a more user-friendly experience and enhance your ease of doing business with us. We hope that you will take a moment to explore these new features once they are available in October 2022. You can also look out for an announcement for additional enhancements to the portal later in the year.

For questions, please contact your local Provider Network Representative.

Sincerely,

Meridian