

# MONTHLY Provider Update



NOVEMBER 2022

MICHIGAN

## Get the Monthly Provider Update by Email

Meridian will no longer be faxing the Monthly Provider Update **starting in 2023**. Providers can now sign up to receive them by email on our Bulletins page.

Did you miss an update? You can also locate all Monthly Provider Updates and supplemental bulletins on the Bulletins page.

To sign up or to view updates and bulletins, visit [mimeridian.com/providers/bulletins.html](https://mimeridian.com/providers/bulletins.html).



## COVID-19

### COVID-19 Vaccine Community Clinics

With COVID cases currently on the rise nationally and in Michigan and the CDC's recent warning that the Fall and Winter months will be worse for the unvaccinated, it remains as important as ever to ensure as many Michiganders receive the COVID-19 vaccine. You can find a list of upcoming Community Vaccine Clinics on the MDHHS website at [Michigan.gov/coronavirus](https://Michigan.gov/coronavirus).

Meridian offers non-emergency transportation. Tell your patients to call at **1-800-821-9369** for help setting up a ride to a vaccine site.



## OPERATIONS

### Member Services Fax Number Change

Meridian has changed the Member Services main fax number. Providers should send PCP reassignments and PCP discharges to **1-833-667-1288**.

Please discontinue sending correspondences to the old fax number as it is no longer in service.

### Ambetter from Meridian NCQA 2022

The 2022 National Committee for Quality Assurance (NCQA) quality measurement activities for Ambetter from Meridian providers are available for review.

Please see our Bulletins page for full details. For questions, please reach out to your local Provider Network Representative.

## FOR MORE INFORMATION ON THESE UPDATES:

Visit the Bulletins page on [mimeridian.com](https://mimeridian.com) and follow the steps below:

- Under the "For Providers" tab, click "Bulletins."
- Complete the sign-up form on our Bulletins page to receive these updates in your inbox.

Contact your local Provider Network Representative or Provider Services at **1-888-773-2647**.

### **Practice and Provider Demographic Updates**

As a reminder, please update Meridian when demographic changes occur. Updates can be made using our Demographic Update Tool on [mimeridian.com](https://mimeridian.com).

Please see our Bulletins page for full details.



## **PAYMENT INTEGRITY**

### **Medicaid Claims and Appeals Address Change**

Effective April 1, 2022, Meridian's guidelines for claim submissions and appeal requests have changed.

Please see our Bulletins page for details. For questions, please reach out to your local Provider Network Representative.

### **Claim Status**

To obtain general claim status, please utilize the Provider Portal at [provider.mimeridian.com](https://provider.mimeridian.com). Meridian does not provide general claim status over the phone. Portal admins can grant billers additional access to the portal to obtain claim status. As a secondary option, providers can call **1-888-773-2647** and utilize the IVR prompts to obtain general claim status.

### **False Claims Act**

The False Claims Act establishes liability when any person or entity improperly receives or avoids payment to the Federal Government. As a provider, it's important to review and familiarize yourself with the False Claims Act on a regular basis.

Please see our Bulletins page for details.



## **EDUCATION**

### **Cultural Competency Training**

Please be sure to stay up to date on your required trainings, including the Cultural Competency training. You can find the training attestation forms at [mimeridian.com/providers/provider-training/annual-training.html](https://mimeridian.com/providers/provider-training/annual-training.html).

Please see our Bulletins page for details.

### **Suicide Safer Care Webinar**

Please join us on December 8, 2022, for an upcoming Suicide Safer Care virtual webinar, "Caring for the Healers Pt. III: Preventing Suicide in Healthcare Professionals and Staff and Navigating Postvention."

Please see our Bulletins page for full details and registration.



## **PHARMACY**

### **Pediatric Sickle Cell Disease Program**

Updated antibiotic fill extensions for Penicillin and Amoxicillin are now covered by all Medicaid health plans, including Meridian, for up to three-month fills (up to 102 days' worth).

See our Bulletins page for full details.

### **Hepatitis C Virus Program**

The recommended treatment for the Hepatitis C Virus (HCV) is Mavyret, which can be dispensed in 8-week supply. Providers who have prescriptive authority can prescribe MAVRET to their patients with a positive HCV diagnosis. Prior authorization is not required for Medicaid.

Please see our Bulletins page for full details.

### **Electronic Prescribing Requirement**

Michigan will soon require prescribers to electronically transmit controlled and non-controlled substance prescriptions. Pursuant to authority provided in MCL 333.17754a(10), enforcement of the electronic prescribing standard will coincide with the Centers for Medicare and Medicaid Services' (CMS) enforcement schedule for Part D prescription drug programs. Enforcement of Michigan's new electronic prescribing standard will begin on January 1, 2023.