

# MONTHLY Provider Update



DECEMBER 2022

MICHIGAN

## Get the Monthly Provider Update by Email

Meridian will no longer be faxing the Monthly Provider Update **starting in 2023**. Providers can now sign up to receive them by email on our Bulletins page.

Did you miss an update? You can also locate all Monthly Provider Updates and supplemental bulletins on the Bulletins page.

To sign up or to view updates and bulletins, visit [mimeridian.com/providers/bulletins.html](https://mimeridian.com/providers/bulletins.html).



## COVID-19

### COVID-19 Vaccine Community Clinics

With COVID cases currently on the rise nationally and in Michigan and the CDC's recent warning that the Fall and Winter months will be worse for the unvaccinated, it remains as important as ever to ensure as many Michiganders receive the COVID-19 vaccine. You can find a list of upcoming Community Vaccine Clinics on the MDHHS website at [Michigan.gov/coronavirus](https://Michigan.gov/coronavirus).

Meridian offers non-emergency transportation. Tell your patients to call at **1-800-821-9369** for help setting up a ride to a vaccine site.



## OPERATIONS

### Member Services Fax Number Change

Meridian has changed the Member Services main fax number. Providers should send PCP reassignments and PCP discharges to **1-833-667-1288**.

Please discontinue sending correspondences to the old fax number as it is no longer in service.

### Practice and Provider Demographic Updates

As a reminder, please update Meridian when demographic changes occur. Updates can be made using our Demographic Update Tool on [mimeridian.com](https://mimeridian.com).

Please see our Bulletins page for full details.

## FOR MORE INFORMATION ON THESE UPDATES:

Visit the Bulletins page on [mimeridian.com](https://mimeridian.com) and follow the steps below:

- Under the "For Providers" tab, click "Bulletins."
- Complete the sign-up form on our Bulletins page to receive these updates in your inbox.

Contact your local Provider Network Representative or Provider Services at **1-888-773-2647**.

### **Notification of Pregnancy (NOP)**

Meridian is now offering a \$50 incentive for each NOP form that providers submit. Although the required questions are needed to submit the form, we encourage providers to complete the entire form to better assist Meridian with identifying member needs. Start Smart for your Baby (SSFB) program provider NOP form can be found on our Provider Portal on **provider.mimeridian.com**. The form is also available under “Manuals, Forms, and Resources” on **mimeridian.com**. The completed form can be faxed to **1-833-341-2052**.

### **Pyx Health**

Pyx Health addresses loneliness and social isolation for MeridianComplete members by building connections with each user to bridge the gap between their needs and the right resources. Through the combination of an engaging mobile experience and friendly humans at the Compassionate Support Center, Pyx Health supports users 24 hours a day, seven days a week. Encourage your patients to sign up through the App Store and Google Play Store, on the web at **pyxhealth.com/store-download**, or by calling **1-855-499-4777**.

### **Somatus**

Somatus is a highly trained team of renal clinicians and care experts that work to deliver targeted interventions for your Meridian patients with kidney disease. They provide actionable reports designed to inform treatment decisions that can improve quality measures, reduce readmissions, and positively impact your patient’s health and well-being. To learn more, contact your Somatus Representative at **provider@somatus.com**.



## **PAYMENT INTEGRITY**

### **Obtaining Medicaid & Medicare-Medicaid Plan (MMP) Claim Status**

To obtain general claim status, please utilize the Provider Portal at **provider.mimeridian.com**. Meridian does not provide general claim status over the phone. Portal admins can grant billers additional access to the portal to obtain claim status.

As a secondary option, Medicaid providers can call **1-888-773-2647** and MMP providers can call **1-855-323-4578**. Please utilize the IVR prompts to obtain general claim status.



## **EDUCATION**

### **Cultural Competency Training**

Please be sure to stay up to date on your required trainings, including the Cultural Competency training. You can find the training attestation forms at **mimeridian.com/providers/provider-training/annual-training.html**. Please see our Bulletins page for details.



## PHARMACY

### **Pediatric Sickle Cell Disease Program**

Updated antibiotic fill extensions for Penicillin and Amoxicillin are now covered by all Medicaid health plans, including Meridian, for up to three-month fills (up to 102 days' worth).

See our Bulletins page for full details.

### **Hepatitis C Virus Program**

The recommended treatment for the Hepatitis C Virus (HCV) is Mavyret, which can be dispensed in 8-week supply. Providers who have prescriptive authority can prescribe MAVRET to their patients with a positive HCV diagnosis. Prior authorization is not required for Medicaid.

Please see our Bulletins page for full details.