



1 Campus Martius, Suite 700
Detroit, MI 48226

888-437-0606
TTY: 711
mimeridian.com

Dear Provider,

Thank you for your ongoing partnership with Centene, the parent company of Meridian (Medicaid plan). Effective April 2022, Meridian's current web-based systems for managing Meridian plans will be transitioned to Centene's web-based platforms. The move to Centene's platform will provide Meridian with a higher performing, unified system.

Some important administrative changes you need to know about include:

- 1) New public website: Visit mimeridian.com
- 2) New secure provider portal: The current Meridian provider portal will be replaced with a new provider portal on Centene's platform, **effective April 1, 2022**.
 - Providers can register for the new portal on **March 1, 2022** at provider.mimeridian.com. Registering before **April 1, 2022** will help us avoid delays from the start of the transition to ensure authorizations and claims are processed promptly
 - ****If you are already registered for our new MeridianComplete portal, you will not need to re-register****
 - **After April 1, 2022, authorizations will be processed through the new provider portal. Our eligibility verification requirement, claims and prior authorization submission processes will be changing.** More information will be provided soon
- 3) Member ID cards: Our members will receive new member ID cards by April. You should confirm eligibility by using the new card through the provider portal

We are also updating our logo to reflect a new look and feel, and our plan name will be changing from MeridianHealth to Meridian.

We appreciate your partnership and will be in touch about the changes. If you have questions, please contact your Provider Network Management Representative or call our Provider Services team at **888-437-0606** (TTY: **711**) Monday through Saturday, 8 a.m. to 6:30 p.m.

Sincerely,

Meridian

MI_CAID_PS180