

New Century Health Implementation Notification



MARCH 2022

MICHIGAN

Dear Provider,

Meridian is pleased to announce its collaboration with New Century Health (NCH), an oncology quality management company, to implement a new prior authorization program. The program will simplify the administrative process for providers to support the effective delivery of quality patient care.

Beginning **April 1, 2022**, oncology-related infused, oral chemotherapeutic drugs/supportive agents, and radiation treatments will require prior authorization from NCH before being administered in a provider's office, outpatient hospital, ambulatory setting, or infusion center. This requirement applies to Meridian Medicaid members of all ages.

Benefits

- The use of clinical criteria, based on nationally recognized guidelines, to promote evidence-based cancer care
- Increased collaboration with provider offices to foster a team approach
- Provider discussions with medical oncologists or radiation oncologists who can understand and discuss treatment plans
- A provider web portal to:
 - Obtain real-time approvals when selecting evidence-based NCH treatment care pathways
 - Determine which clinical documentation is necessary for medical necessity review
 - View all submitted requests for authorization in one location
 - Check member eligibility

Prior Authorization Process

The requesting provider must complete an authorization request using one of the following methods:

- Logging into the NCH Provider Web Portal: **my.newcenturyhealth.com**
- Calling **888-999-7713**, Monday – Friday, 7 a.m. to 7 p.m. EST
 - Medical Oncology – Option 1
 - Radiation Oncology – Option 2

Medications Impacted

Meridian's Oncology Pathway Solutions Program, administered by NCH, requires prior authorization management for radiation services, chemotherapeutic drugs, symptom management drugs, and supporting agents for members with an oncology or hematology diagnosis code.

Specialties included are Medical Oncology/Hematology, Pediatric Oncology/Hematology, Gyn-Oncology, Neurological Oncology, Radiation Oncology, Surgical Oncology, and Urology.

New Century Health Implementation Notification



MARCH 2022

MICHIGAN

Transition of Care

Authorizations issued by Meridian before April 1, 2022, are effective until the authorization end date. Upon expiration, authorization requests must be submitted to NCH. If continued authorization is not obtained from NCH, affected claims may be denied. For services/treatments that did not require an authorization prior to April 1, 2022, an authorization will be required from NCH for service/treatment dates on and after April 1, 2022.

A NCH representative will contact you soon to schedule an introductory meeting and training. Should you have any questions prior to the introductory meeting, please call Meridian at **888-437-0606** (TTY: **711**). You may also contact NCH at **888-999-7713**, Option 6.

We look forward to offering you this program and hope that it will enhance your experience with your oncology and radiation oncology service authorizations.

Sincerely,

Meridian