

MONTHLY Provider Update



APRIL 2022

MICHIGAN

Welcome to the Provider Update for April 2022. Have you been enjoying these monthly updates? Visit the Bulletins page to fill out our sign-up form to receive the monthly update directly to your inbox!



QUALITY

Healthcare Effectiveness Data and Information Set Fax Number Change

Our fax number for all medical records submitted for year-round Healthcare Effectiveness Data and Information Set (HEDIS®) care gaps has changed! Please send medical records to **833-667-1532** to close current HEDIS care gaps.

High Touch, High Tech

MC3 Perinatal is working to expand their High Touch, High Tech (HT2) in Southeast Michigan. This program utilizes a mobile application to e-screen pregnant patients for major behavioral health risks and offers direct connection to support and feedback to providers.

Please see our Bulletins page for full details.

Start Smart for Baby Program

Through Meridian's Start Smart for Baby Program, an Edinburgh Depression Scale screening is completed during both the prenatal and postpartum period for care coordinated pregnant and postpartum members. Meridian will fax the screening results to the member's identified OB provider if they score a 12 or higher. If you receive a fax with a screening and would like support with addressing your patient's mental health needs, you may contact our partner, MC3 Perinatal.

For more information about MC3, check out their website at **www.mc2michigan.org**. You can also contact them via email at **Mc3-admin@med.umich.edu** or call **734- 474-0078**.

Please see our Bulletins page for full details.



PAYMENT INTEGRITY

Claim Disputes & Appeals

Effective April 1, 2022, all claim disputes for a date of service on or after April 1, 2022, should be submitted via mail or the new secure portal at **provider.mimeridian.com**.

FOR MORE INFORMATION ON THESE UPDATES:

Visit the Bulletins page on **mimeridian.com** via the steps below:

- Under the "For Providers" tab, click "Bulletins"

Complete the sign-up form on our Bulletins page to receive these updates in your inbox.

Contact your **local Provider Network Management Representative** or Provider Services at **888-773-2647**.

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Provider appeals (Medical Necessity Authorization Denials) will no longer be accepted via fax for dates of service April 1, 2022, and onward. Provider appeals must be submitted to the following address for review:

Meridian
ATTN: Appeals department
P.O. Box 8080
Farmington, MO 63640

Electronic Prior Authorization (ePA) Form

Effective April 1, 2022, the electronic prior authorization (ePA) form will no longer be an acceptable form of submission. Prior authorizations should be submitted via the new provider portal or fax.

Please visit our new prior authorization website page to gain access to the secure portal and correct fax forms and numbers at **mimeridian.com**.

Drug Testing: Prior authorization will be required for the follow procedure codes for drug testing: G0481, G0482, and G0483.

Independent Labs: All providers (excludes hospitals and facilities) will need to use a participating or in-network lab. If an in-network independent or participating lab provider cannot be used, prior authorization from the health plan is required.

Payment Policy Updates

Meridian continually reviews and updates our payment and utilization policies to ensure that they comply with industry standards, while delivering the best patient experience to our members. Please access our Bulletins page to view policy updates that will be implemented and going into effect on April 1, 2022.

For detailed information about the policies, please refer to our website at **www.mimeridian.com**. If you have questions, please call Provider Services at **888-773-2647**.



COVID-19

COVID-19 Vaccine

Encourage your patients to get the COVID-19 vaccination! The COVID-19 vaccine is an important tool to help stop the spread of the pandemic. Below are a few helpful resources to help your patients find a vaccination site near them.

- Visit the CDC COVID Vaccine Finder at **vaccinefinder.org/search**
- Check the website of the local health department or hospital to find out their process or for registration forms
- Check additional vaccination sites, such as local pharmacies like Meijer, Rite Aid, Walgreens, CVS, Kroger, Walmart (Mid/Central and Northern MI), or Snyder Drugs (U.P. residents)

Meridian offers non-emergency transportation. Tell your patients to call at **800-821-9369** for help setting up a ride to a vaccine site.

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Take time to listen to your patient's concerns, address their questions, and provide them additional resources.

Upcoming COVID-19 Vaccine Community Clinics

Though COVID-19 cases are on the decline, it remains as important as ever to ensure as many Michiganders as possible receive the COVID-19 vaccine. You can find a list of upcoming Community Vaccine Clinics on the MDHHS website at **[Michigan.gov/coronavirus](https://michigan.gov/coronavirus)**.