

Welcome to the Provider Update for May 2022. Have you been enjoying these monthly updates? Visit the Bulletins page to fill out our sign-up form to receive the monthly update directly to your inbox!



## COVID-19

### Upcoming COVID-19 Vaccine Community Clinics

Though COVID-19 cases are on the decline, it remains as important as ever to ensure as many Michiganders as possible receive the COVID-19 vaccine. You can find a list of upcoming Community Vaccine Clinics on the MDHHS website at [Michigan.gov/coronavirus](https://Michigan.gov/coronavirus).

Meridian offers non-emergency transportation. Tell your patients to call at **800-821-9369** for help setting up a ride to a vaccine site.

Take time to listen to your patient's concerns, address their questions, and provide them additional resources.



## QUALITY

### Finding In-Network Behavioral Health

Meridian recognizes that providers are increasingly referring patients to Behavioral Health services and specialists. Please utilize the provider directory on [mimeridian.com](https://mimeridian.com) to assist your members with finding in-network providers.

### Clinical Practice Guidelines

Clinical Practice Guidelines (CPGs) are reviewed and/or updated at least every two years. These updates can be found at [mimeridian.com/providers/quality-improvement/practice-guidelines.html](https://mimeridian.com/providers/quality-improvement/practice-guidelines.html) and [mmp.mimeridian.com/provider/training-and-education/clinical-practice-guidelines.html](https://mmp.mimeridian.com/provider/training-and-education/clinical-practice-guidelines.html).

### Healthy Michigan Plan Health Risk Assessments Fax Number Update

The fax number for sending Health Michigan Plan (HMP) Health Risk Assessments (HRAs) directly to Meridian has been updated to **833-341-2052**. Before sending, make sure you are using the most recent version of the assessment and completely filling out section four.

## FOR MORE INFORMATION ON THESE UPDATES:

Visit the Bulletins page on [mimeridian.com](https://mimeridian.com) via the steps below:

- Under the "For Providers" tab, click "Bulletins"

Complete the sign-up form on our Bulletins page to receive these updates in your inbox.

Contact your **local Provider Network Management Representative**

Contact Provider Services at **888-773-2647**

# MONTHLY Provider Update



MAY 2022

MICHIGAN

## 2022 Medicaid PCMH Provider Incentive Program

Meridian has revamped our Patient-Centered Medical Home (PCMH) Provider Incentive Program to reward both PCMH and non-PCMH designated provider groups for providing Care Management and Care Coordination services to beneficiaries. To further recognize providers for providing these services, Meridian has added four additional codes to the list of codes eligible for this reward program. To maximize your incentive amounts from this program, be sure to administer and properly bill the eligible healthcare services. For details on the 2022 program, visit [mimeridian.com](http://mimeridian.com) or call your Provider Network Management Representative for more information.

## Low Birth Weight Project

The Low Birth Weight measure is a CMS Core Set measure defined as the percentage of infants weighing less than 2,500 grams at birth. Meridian is committed to reducing the prevalence of low birth weight infants. Providers can help by offering members early access to prenatal care in the first trimester and addressing member reports of high stress, mental health, maternal smoking, alcohol, drug use, and other SDoH needs. For questions or assistance connecting members to the appropriate resources, call your Provider Network Management Representative or Meridian at **888-773-2647**.



## EDUCATION

### Cultural Competency Training

Please be sure to stay up to date on your required trainings, including the Cultural Competency training.

You can find the training attestation forms at [www.mimeridian.com/providers/provider-training/annual-training.html](http://www.mimeridian.com/providers/provider-training/annual-training.html).

### Health Risk Assessment Training

MDHHS has posted new videos to show how to complete HMP HRAs, submit HRAs, and give an overview of the HMP Healthy Behaviors Incentive Program.

Please check out the videos and the most updated version of the HRA at [www.michigan.gov/mdhhs/assistance-programs/healthcare/healthymichigan/providers/health-risk-assessment](http://www.michigan.gov/mdhhs/assistance-programs/healthcare/healthymichigan/providers/health-risk-assessment).



## OPERATIONS

### Member Services Fax Number Change

Meridian has changed the Member Services main fax number. Providers should send PCP reassignments and PCP discharges to **833-738-1560**. Please discontinue sending correspondences to the old fax number as it will no longer be in service after May 1, 2022.