

Annual Cultural Competency Training

JULY 2022

MICHIGAN

Dear Providers,

To achieve outstanding quality and care provided to our members, all providers intending to contract with Meridian are required to complete the Cultural Competency Training on an annual basis. In addition to being a required training, completion will be displayed for our membership on the provider directory.

After completion of the annual Cultural Competency/ADA training; providers will:

- Understand what cultural competency is
- Have a better understanding of members' beliefs and differences in care
- Learn ways to more effectively communicate and understand members who have different backgrounds and experiences
- Provide best practices for working with members with Limited English Proficiency (LEP) or other disabilities

Meridian follows MDHHS guidelines to ensure appropriate educational pieces are delivered to our provider network. Provider and staff education and training requirements, including cultural competency training, can be found in the Meridian [Provider Manual](#) on page 75, as well as **mimeridian.com** by selecting "Provider Training" under the "For Providers" tab.

To access Cultural Competency/ADA Training documents and to submit the attestation form upon completion, visit our [Annual Training page](#) on **mimeridian.com**.

Sincerely,

Meridian