



AUGUST 2022 MICHIGAN

## Get the Monthly Provider Update by Email

Meridian will no longer be faxing the Monthly Provider Update **starting in 2023**. Providers can now sign up to receive them by email on our Bulletins page.

Did you miss an update? You can also locate all Monthly Provider Updates and supplemental bulletins on the Bulletins page.

To sign up or to view updates and bulletins, visit mimeridian.com/providers/bulletins.html.



# COVID-19

## **COVID-19 Vaccine Community Clinics**

With COVID cases currently on the rise nationally and in Michigan and the CDC's recent warning that the Fall and Winter months will be worse for the unvaccinated, it remains as important as ever to ensure as many Michiganders receive the COVID-19 vaccine. You can find a list of upcoming Community Vaccine Clinics on the MDHHS website at **Michigan.gov/coronavirus**.

Meridian offers non-emergency transportation. Tell your patients to call at **800-821-9369** for help setting up a ride to a vaccine site.

### **Encourage your Patients to Get the COVID-19 Vaccine!**

To boost vaccine confidence in Michigan parents, Meridian has put together talking points and suggestions for providers to help encourage patients to get the COVID-19 vaccine.

Please visit our Bulletins page for details.

# FOR MORE INFORMATION ON THESE UPDATES:

Visit the Bulletins page on **mimeridian.com** via the steps below:

- Under the "For Providers" tab, click "Bulletins"
- Complete the sign-up form on our Bulletins page to receive these updates in your inbox

Contact your local Provider Network Management Representative or Provider Services at **888-773-2647**.



# **QUALITY**

#### **New HEDIS Medical Records Fax Number**

Our fax number for all medical records submitted for year-round HEDIS care gaps has changed. Please use **833-667-1532**, when submitting medical records to close current HEDIS care gaps. You can also send medical records to our secure email at **MIHEDIS@mhplan.com**.

Please visit our Bulletins page for details.

## **Improving Outcomes in Maternity Care**

Safe and reverent maternity care is a vital human right. Meridian strives to engage in culturally driven and innovative solutions that lead to long-lasting health improvements for every mother and infant. Meridian needs your support. Here's how you can help. Ensure early and equal access to prenatal care





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for all. Pregnant members should receive a prenatal care visit within the first trimester (<13 weeks gestation) or within 42 days of enrolling into a health plan. Contact Meridian for help with addressing members' maternity health needs.



# **EDUCATION**

## **Cultural Competency Training**

Please be sure to stay up to date on your required trainings, including the Cultural Competency training. You can find the training attestation forms at **mimeridian.com/providers/provider-training/annual-training.html**.

Please visit our Bulletins page for details.

### 2022 Provider Symposium

Meridian is excited to host the 2022 Provider Symposium! For more information on the event or to RSVP, visit **providersymposium2022.rsvpify.com**.



## PAYMENT INTEGRITY

## Clinical & Payment Policy Updates

Clinical and payment policies are frequently added or updated on the Meridian website. For the most up-to-date information, visit mimeridian.com/providers/resources/medical-policies.html.

For questions, please reach out to your Provider Network Management Representative.



## **OPERATIONS**

### **Member Services Fax Number Change**

Meridian has changed the Member Services main fax number. Providers should send PCP reassignments and PCP discharges to **833-667-1288**.

Please discontinue sending correspondences to the old fax number as it will no longer be in service after May 1, 2022.