MONTHLY Provider Update

SEPTEMBER 2022



MICHIGAN

Get the Monthly Provider Update by Email

Meridian will no longer be faxing the Monthly Provider Update **starting in 2023**. Providers can now sign up to receive them by email on our Bulletins page.

Did you miss an update? You can also locate all Monthly Provider Updates and supplemental bulletins on the Bulletins page.

To sign up or to view updates and bulletins, visit **mimeridian.com/providers/bulletins.html**.



COVID-19

COVID-19 Vaccine Community Clinics

With COVID cases currently on the rise nationally and in Michigan and the CDC's recent warning that the Fall and Winter months will be worse for the unvaccinated, it remains as important as ever to ensure as many Michiganders receive the COVID-19 vaccine. You can find a list of upcoming Community Vaccine Clinics on the MDHHS website at **Michigan.gov/coronavirus**.

Meridian offers non-emergency transportation. Tell your patients to call at **800-821-9369** for help setting up a ride to a vaccine site.

Encourage your Patients to Get the COVID-19 Vaccine!

To boost vaccine confidence in Michigan parents, Meridian has put together talking points and suggestions for providers to help encourage patients to get the COVID-19 vaccine.

Please visit our Bulletins page for details.



EDUCATION

Cultural Competency Training

Please be sure to stay up to date on your required trainings, including the Cultural Competency training. You can find the training attestation forms at **mimeridian.com/providers/provider-training/annual-training.html**.

Please visit our Bulletins page for details.

FOR MORE INFORMATION ON THESE UPDATES:

Visit the Bulletins page on **mimeridian.com** and follow the steps below:

- Under the "For Providers" tab, click "Bulletins"
- Complete the sign-up form on our Bulletins page to receive these updates in your inbox

Contact your local Provider Network Management Representative or Provider Services at **888-773-2647**.

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2022 Provider Symposium

Meridian is excited to host the 2022 Provider Symposium! For more information on the event or to RSVP, visit **providersymposium2022.rsvpify.com**.



OPERATIONS

Member Services Fax Number Change

Meridian has changed the Member Services main fax number. Providers should send PCP reassignments and PCP discharges to **833-667-1288**. Please discontinue sending correspondences to the old fax number as it is no longer in service.

Payspan: EFT/ERA Sign-Up

Meridian has partnered with Payspan for EFT/ERA sign-up. To register for the first time, visit www.payspanhealth.com. To request a registration code, visit www.payspanhealth.com/RequestRegCode. For questions or assistance, email providersupport@payspanhealth.com or call 1-877-331-7154, Option 1.

Provider Network Participation & Enrollment

Providers can now request a new contract, enroll a new practitioner or facility to an existing contract, and request updates to demographic information. You can find our Provider Network Participation and Enrollment page at **mimeridian.com/providers/become-a-provider.html**.

Visit our Bulletins page for full details.

Claims and Appeals Address Changes

Meridian Medicaid claims submissions and appeal requests have changed. To avoid delays and rejections, please follow the date guidelines outlined below. If you have any questions, please contact your Provider Network Management Representative.

Visit our Bulletins page for full details.



PHARMACY

Pediatric Sickle Cell Disease Program

Updated antibiotic fill extensions for Penicillin and Amoxicillin are now covered by all Medicaid health plans, including Meridian, for up to three-month fills (up to 102 days' worth).

Visit our Bulletins page for full details.