

Provider Manual Update - 2023

MARCH 2023

Michigan

Annual updates to the Meridian Provider Manual have been completed. The Meridian Provider Manual is designed specifically for Meridian Medicaid providers. This manual will assist providers in understanding the specific policies, procedures, and protocols of the health maintenance organization (HMO) contracted with the State to deliver and manage health care for members.

This Manual is designed to be a user-friendly informational tool. Meridian information is divided into sections, including a master Table of Contents and a separate Table of Contents for each section.

To access information quickly, please follow these steps:

- Locate the section or topic in the master Table of Contents
- Identify the Section Number
- Tab to the appropriate section's Table of Contents
- Find the page number in that section that is associated with the topic of interest

In addition to reviewing the full manual, please note the following sections with updates for 2023:

Section 6.C – 2023 [P4P program](#)

Section 7.P – Medical/Health Record Requirements, Medical Record Keeping standard

Section 7.R – Language Services