

Get the Monthly Provider Update by Email

Providers can now sign up to receive monthly updates via email by filling out the form on our Bulletins page.

Did you miss an update? You can also locate all Monthly Provider Updates and supplemental bulletins on the Bulletins page.

Please be sure to regularly check the **Bulletins page** on **mimeridian.com** for important **Medicaid and Medicare-Medicaid Plan (MMP)** provider updates. Policy changes, fee schedule updates, and urgent notices are posted throughout the month.

As a reminder, this newsletter is for **Medicaid and Medicare-Medicaid (MMP) notifications only**. For direct access to the **Ambetter from Meridian** and **Wellcare** provider notifications, there are links at the top of the Medicaid/MMP bulletins page to the Ambetter and Wellcare bulletins pages.



PHARMACY

Pharmacy Condom Coverage

We would like to remind providers **Meridian Members can get condoms at their local pharmacy WITHOUT a prescription**, up to 36 condoms per 30 days. Condom coverage by Meridian Medicaid can remove member cost share, improve access, and decrease the incidence of sexually transmitted illnesses and unplanned pregnancies.

Pharmacy Termination- Diabetic Supplies

Healthy Medical Living Supply Pharmacy is terminated from the CVS pharmacy network effective June 26, 2023. For members that receive a prescription for Advocate diabetic testing supplies such as lancets, test strips, or control solution, **J&B Pharmacy** or **CVS Mail order pharmacy** will need to be used. Providers should forward electronic prescriptions to those pharmacy providers. **J&B Pharmacy** can also be reached by phone at **1-888-611-2941**.

Hepatitis C Virus Program

The recommended treatment for HCV is Mavyret, which can be dispensed in eight-week supply. Providers who have prescriptive authority can prescribe MAVYRET to their patients with a positive Hepatitis C diagnosis. Prior authorization is not required for Medicaid. **Please see our Bulletins page for full details.**

Pediatric Sickle Cell Disease Program

Updated antibiotic fill extensions for Penicillin and Amoxicillin are now covered by all Medicaid health plans. Please visit our Bulletins page for full details.

FOR MORE INFORMATION ON THESE UPDATES:

You can visit the Bulletins page on mimeridian.com via the steps below:

- Under the “For Providers” tab, click “Bulletins”
- Complete the sign-up form on our Bulletins page to receive these updates via email

You can also contact your local Provider Network Management Representative or Provider Services at 888-773-2647.



OPERATIONS

Appeal Cover Letter Requirement

Effective August 14th, 2023, providers will be required to utilize Meridian's appeal cover letter when submitting appeals for consideration. If you have any questions, please contact your Provider Network Representative. A copy of the Appeal Cover Letter is available on the bulletins page.

PALS VRI Services

Meridian will transition On-Demand Video Remote Interpreting (VRI) services to PALS International on September 5, 2023. Please see the bulletins page for more information and detailed instructions.

Michigan Medicaid Redetermination

For the first time in three years, Medicaid recipients in Michigan must reapply for coverage starting April 1, or risk losing their coverage. The Michigan Department of Health and Human Services (MDHHS) resumed conducting the annual renewal process on April 1 and notifications have started being sent to enrollees. Please assist us by directing any Medicaid recipients in your care to **Michigan.gov/MIBridges** to verify their demographic information and the date of their three-month renewal window.

New Payment Policies

Meridian will be implementing new payment policies effective this July. Please review Meridian's bulletin page for additional information or contact your Provider Network Representative.

Provider & Practice Demographic Updates

As a reminder, please update Meridian when demographic changes occur. Updates can be made using our **Demographic Update Tool** on **mimeridian.com**. Please visit our **Bulletins page** for full details.

Medicaid and Medicare-Medicaid Plan (MMP) Claim Status

To obtain general claim status, please utilize the Provider Portal at **provider.mimeridian.com**. Meridian does not provide general claim status over the phone. Portal admins can grant billers additional access to the portal to obtain claim status. As a secondary option, Medicaid providers can call **1-888-773-2647** and MMP providers can call **1-855-323-4578**. For Medicaid Providers, utilize the IVR prompts to obtain general claim status. Please have the member's Medicaid ID available to utilize the IVR.



EDUCATION

Monthly Provider Webinars

Meridian is continuing its Provider Network Monthly Webinar Series! The Provider Network Team will discuss various topics and is open to both participating and non-participating providers. Please see the flyer on the bulletins page for a full Webinar schedule and the link to the webinar (Zoom). If you have any questions, please reach out to your Provider Network Representative.

Cultural Competency Training

Please be sure to stay up to date on required trainings including Cultural Competency training! You can find the training attestation forms at **mimeridian.com > Providers > Provider Training > Annual Training**



QUALITY

MTM Transportation Services

Did you know that providers can assist members by scheduling non-emergency transportation to and from their appointments and pharmacy? For more information on how to schedule member transportation, please see the flyer on the bulletins page or by visiting [mimeridian.com](https://www.mimeridian.com) > **For Providers** > **Manuals, Forms and Resources** > **Medical Referral, Authorizations, and Notification**.

Updated MDHHS Lead Testing Guidelines

Lead poisoning can cause developmental, behavioral, and health concerns in young children. CMS requires that children enrolled in Medicaid be tested at 12 and 24 months of age. If a child did not have a blood lead test complete previously, they should be tested between 36 and 72 months of age. Michigan Department of Health and Human Services (MDHHS) has revised the standards for the retesting children when the blood level test result is above 3.5 µg/dL. Please see the MDHHS website for further details and guidance

<https://www.michigan.gov/mileadsafe>.

Updated Clinical Practice Guidelines

Please review Meridian's updated clinical practice guidelines on our website. All updates are outlined at the bottom of the clinical practice guidelines grid. For Medicaid, Meridian has retired the adoption of MQIC guidelines. For more information, please visit our website at

<https://www.mimeridian.com/providers/quality-improvement/practice-guidelines.html>.

MC3 Prenatal and Postpartum Counseling and Consultation

Would you like FREE assistance with supporting the mental wellbeing of your prenatal and postpartum patients? MC3 offers same-day perinatal psychiatric consultations for providers. MC3 also offers free mental health counseling services for pregnant and postpartum patients.

MC3 Website: <https://mc3michigan.org/> | email: mc3-admin@med.umich.edu | Phone: **844-828-9304**

New Z-Code Provider Incentive Program

Meridian recognizes that health care goes beyond standard testing and treatments and includes screening patients for social determinants (SDoH) that may be having a negative impact on their health. To reward providers for this work, Meridian is pleased to share our new Z-Code SDoH Provider Incentive Program. Effective June 1, 2023, providers are eligible to receive incentives for screening patients for SDoH needs. Please see flyer for more information.

Medicare-Medicaid Plan (MMP) Dedicated Care Management

All MMP members have a dedicated care manager who is a registered nurse or licensed social worker assigned to support them with their health care needs, navigating the health care system, and assisting with resources for SDoH needs. For more information, please reference the flyer on our bulletins page. You can also call **1-855-323-4578** or contact your Provider Representative.

Affordable Connectivity Program

The Affordable Connectivity Program provides a qualifying household with up to \$30 off their monthly internet bill. Please spread the word and help Medicaid recipients stay connected for work, school, health appointments and more by directing them to call the ACP Support Center at **877-384-2575** or visit

<https://www.fcc.gov/acp> to learn more about the program and eligibility requirement.