

Go Paperless! Get the Monthly Provider Update by Email

Providers can now sign up to receive monthly updates via email by filling out [the form on our Bulletins page](#).



Did you miss an update? You can locate Monthly Provider Updates from previous months and applicable supplemental bulletins in the **archive section of [the Bulletins page](#)**, or see full details of any ongoing reminders on the **new [Ongoing Reminders page](#)**.

Please be sure to regularly check the **Bulletins page** on [mimeridian.com](#) for important **Medicaid and Medicare-Medicaid Plan (MMP)** provider updates. Policy changes, fee schedule updates, and urgent notices are posted throughout the month.



New Updates



Michigan Meridian and MeridianComplete (Medicare-Medicaid Plan)



Final Notice of Mailing Change – Please Update Your Records

The mailing address for Meridian claims changed in Q2, 2022. **Please do not continue to send claims information to the Detroit address, it will be returned.** Please reference [the Billing and Payments page](#) on our website for more details.



Important Pharmacy Claims Processing Change

We are pleased to announce that, effective January 1, 2024, **Express Scripts® will begin processing pharmacy claims for our plan members.** Providers can direct members to call the Member Services phone number listed on their ID card should they have questions about this change.



Hybrid Heads Up

It's that time of year again! We are in preparation for **our 2023 HEDIS hybrid project that will run from January 2024 to April 2024.** Your office may be contacted during this timeframe for records with dates of service in 2023 and prior that were not already captured by claims.

Please see the letter on [the Bulletins page](#) for additional information on what to expect in the upcoming months.

Join the Fight Against the Flu: Encourage Vaccination for All Your Patients



You have the best interest of your patients at heart. More than that, you have their trust. **Your patients trust you more than any other source when it comes to vaccines.** And your recommendation is the most effective way to ensure they get their flu vaccine.

Read more about how you can encourage vaccination this flu season on [the Bulletins page](#).



Michigan Medicaid Updates



Time-Specific Billing Guidelines

As a reminder, the MDHHS Medicaid Provider Manual details documentation standards that must be present in your clinical records. For services that are time-specific according to the procedure code billed, **providers must indicate in the medical record the actual begin time and end time of the particular service.**

Please see the [Bulletins page](#) for examples and additional details



Change to Home Help Agency Provider Community Health Automated Medicaid Processing System (CHAMPS) Enrollment

On December 18, 2023, the National Provider Identifier (NPI) field in the Home Help agency provider CHAMPS enrollment will open. Home Help agency providers can begin entering an NPI into CHAMPS on this date. *Please reference **MDHHS Michigan Medicaid Policy Bulletin 23-64**, linked on the [Bulletins page](#), for more information.*



Michigan Medicare-Medicaid Plan Updates



MMP Medical Record Review

Periodically, Meridian **conducts a medical record review** to ensure contracted practitioners maintain medical records in a current, detailed, and organized manner. Taking provider type utilization into consideration, **a review of sample records from multiple health systems and provider offices was completed in October.** Please see [the Bulletins page](#) for additional information about this medical record review.

Keep reading for ongoing reminders you may have missed!



In Case You Missed It



Additional details can be found on our [new Ongoing Reminders Page](#)

Ongoing Reminders from Michigan Meridian (Medicaid) and MeridianComplete (MMP)

- As a reminder, **please update Meridian when demographic changes occur.** Updates can be made using our [Demographic Update Tool](#) on [mimeridian.com](#).
- **Our next Provider Webinar is January 3, 2024**, and we'd love to see you there! See [the Ongoing Reminders page](#) for call-in information and additional dates.
- **To obtain general claim status, please utilize the Provider Portal at [provider.mimeridian.com](#).** Meridian does not provide general claim status over the phone. Portal admins can grant billers additional access to the portal to obtain claim status.
- **Redeterminations:** The Michigan Department of Health and Human Services (MDHHS) **resumed conducting the annual renewal process on April 1 and notifications have started being sent to enrollees.**
- **The Affordable Connectivity Program** provides a **qualifying household with up to \$30 off their monthly internet bill.** Please spread the word and help Medicaid recipients stay connected for work, school, health appointments and more by directing them to call the ACP Support Center at 877-384-2575 or visit <https://www.fcc.gov/acp> to learn more about the program and eligibility requirements.

Ongoing Reminders from Michigan Meridian (Medicaid)

- Effective 10/1/2023, providers are required to **utilize Meridian's Appeal Cover Letter when submitting appeals for consideration by mail.** If you have any questions, please contact your Provider Network Representative. A copy of the appeal cover letter is available on the Ongoing Reminders page or the Manuals, Documents and Forms page.
- Please be sure to stay up to date on required trainings including **Cultural Competency training!** You can find the training attestation forms on our website: www.mimeridian.com/providers/provider-training/annual-training.html.
- Meridian has initiated **a pilot program** in Wayne County, Flint, and Tuscola **to support Maternal Health and offer additional services to support pregnant patients and their families.** Please have your patients contact Meridian to take advantage of this program.
- **The recommended treatment for HCV is Mavyret**, which can be dispensed in eight-week supply. **Providers who have prescriptive authority can prescribe MAVYRET to their patients with a positive Hepatitis C diagnosis.** Prior authorization is not required for Medicaid.
- **Pediatric Sickle Cell Disease Program:** Updated **antibiotic fill extensions for Penicillin and Amoxicillin are now covered** by all Medicaid health plans.
- Michigan Department of Health and Human Services (MDHHS) has **revised the standards for the retesting of children when the lead blood level test result is above 3.5 µg/dL.**
- To **reward providers for prioritizing improving Social Determinants of Health (SDoH)**, Meridian is pleased to share our **Z-Code SDoH Provider Incentive Program.** Effective June 1, 2023, providers are eligible to receive incentives for screening patients for SDoH needs.

Ongoing Reminders from Michigan MeridianComplete (MMP)

- **All MMP members have a dedicated care manager** who is a registered nurse or licensed social worker assigned to **support them with their health care needs**, navigating the health care system, and **assisting with resources for SDOH needs.** For more information, call **1-855-323-4578** or contact your Provider Representative.