

Go Paperless! Get the Monthly Provider Update by Email

Providers can now sign up to receive monthly updates via email by filling out [the form on our Bulletins page](#).



Did you miss an update? You can locate Monthly Provider Updates from previous months and applicable supplemental bulletins in the **archive section of the Bulletins page**, or see full details of any ongoing reminders on the **new Ongoing Reminders page**.

Please be sure to regularly check the **Bulletins page** on [mimeridian.com](#) for important **Medicaid and Medicare-Medicaid Plan (MMP)** provider updates. Policy changes, fee schedule updates, and urgent notices are posted throughout the month.

Provider Portal Registration Tips

- **Registration is required for access to the portal.**

To register for the portal, click Create New Account, and follow onscreen instructions.

- **Portal accounts cannot be shared.** Each person within a provider organization who needs access to the portal must register individually.

- **Provider Portal users are validated and grouped by Tax ID Number (TIN).**

For a portal user to register, the provider organization's TIN must already be present in our system.

- **After registration it is important to assign an Account Manager to the account.**

The Account Manager is a role assigned to primary contacts within a provider organization and is responsible for the day-to-day support of all Provider Portal user accounts that are registered under the same TIN.



Upcoming Webinars and Events

Monthly Provider Webinars:

- Wednesday, July 3
- Wednesday, August 7
- Wednesday, September 4

This series is designed for currently participating and non-participating providers in the Meridian network. The Meridian Provider Network team will present on a variety of operational topics for all Michigan lines of business.

Bi-Weekly Provider Orientation Webinars:

- Thursday, June 27
- Tuesday, July 9
- Thursday July 25

This series is designed for currently participating and non-participating providers in the Meridian network. The Meridian Provider Network team will present on a variety of introductory topics.

2024 Northern MI Provider Workshop

Who: Providers, Office Support Staff, Billing Departments

When: Thursday, June 27, 2024 / 8:30 am to 2:00 pm EST

Where: The Botanic Garden at Historic Barns Park
(1490 Red Dr, Traverse City, MI 49684)

RSVP: bit.ly/provider-workshop-RSVP

Additional Details and Links to Webinar available on our [bulletins page](#).



New Updates from Michigan Meridian (Medicaid)



Change in PLA and Category II Code Prior Authorization Requirements Effective July 17, 2024

Several new CPT Proprietary Laboratory Analyses (PLA) codes and CPT Category III codes will require prior authorization, unless determined to be a non-covered service, effective 7/17/2024. For other established codes, please use the Pre-Auth Check Tools on our websites to confirm if the code(s) requires prior authorization. Prior authorization requirements vary based on the line of business, so please select the applicable Pre-Auth Check Tool. For a full list of affected PLA codes, please see our bulletins page. If you have any questions, you can also reach out to your Provider Representative.



Change in Sleep Study and Wound Care Prior Authorization Requirements Effective July 15, 2024

Effective July 15, 2024, several codes related to sleep study and wound care services will require prior authorization. For a full list of codes, and a link to our Pre-Auth Check Tool on our website, please see our previously published notification on the bulletins page. If you have any questions, you can also reach out to your Provider Representative.



Continuous Glucose Monitors and Supplies

Effective 5/1/2024, Continuous Glucose Monitors and Supplies are now covered via the pharmacy benefit for Medicaid patients. These products still require prior authorization and must be submitted through CoverMyMeds or the Medication Prior Authorization Request Form located on the Meridian Provider Pharmacy page, or in the additional materials on the Bulletins page.



Pediatric Lead Screenings

We encourage clinical best practices regarding universal lead screening for all children ages 9 months – 6 years. Testing should occur at the 1st year of life and 2nd year of life. We also encourage communication to those who are at higher risk regarding home lead inspection and the Faucet and Filter Safety Net program through the MDHHS MI Lead Safe program. More details are available at www.michigan.gov/mileadsafe.



Medicaid Pay for Performance (P4P) Payments

The 2022 Medicaid P4P payments have been disbursed to qualifying providers as of 5/23/2024. Please reach out to your Provider Representatives with any questions or concerns.



In Case You Missed It



Additional details can be found on our [Ongoing Reminders Page](#)

Ongoing Reminders from Michigan Meridian (Medicaid) and MeridianComplete (MMP)

- **Change Healthcare Outage Updates** – Our efforts to mitigate disruption and resolve system outages are ongoing, please see centene.com/change-healthcare/ for the most up to date resources.
- **NOC Codes** - Before submitting an unlisted or NOC code(s), ensure Medicaid does not have an established CPT/HCPCS code, and include the following all applicable clinical documentation and pricing information in your submission. You can find resource links on the Ongoing Reminders page.
- **Inpatient Admission Form:** Providers should begin using the inpatient authorization form housed on the Manuals, Forms and Resources page (under Provider Resources) when requesting an inpatient authorization
- **Claims Address Reminder:** Our Detroit office is no longer processing mailed claims, any mailed claims sent to our Detroit address will be returned. For prompt claims processing please be sure to update your billing office records to the address found on our website.
- When experiencing **an upfront system rejection due to member’s eligibility status** while having an authorization/approved service, **providers can submit a claim payment escalation through the Claim Reconsideration workflow on the Provider Portal**, or through your provider relations representative.
- **Effective 6/1/2024, we began our Oncology Quality Management Program and Cardiology Management Program under Evolent (formerly New Century Health)**. Please see the Bulletins page for the previously published announcement and Frequently Asked Questions documents for each program.
- As a reminder, **please update Meridian when demographic changes occur**. Updates can be made using our [Demographic Update Tool](#) on mimeridian.com.

Ongoing Reminders from Michigan Meridian (Medicaid)

- Per the MDHHS Medicaid Provider Manual, Meridian is **making updates to the Speech Therapy Prior Authorization Policy. Effective May 1, 2024** Prior Authorization will be required for speech therapy visits greater than 36 in a calendar year

Ongoing Reminders from Michigan Meridian Complete (Medicare-Medicaid Plan)

- **All MMP members have a dedicated care manager** who is a registered nurse or licensed social worker assigned to support them with their health care needs, navigating the health care system, and assisting with resources for SDOH needs. **For more information, call 1-855-323-4578 or contact your Provider Representative.**