

# Monthly Provider Update

#### June 2025

#### Go Paperless! Get the Monthly Provider Update by Email

Providers can now sign up to receive monthly updates via email by filling out the form on our Bulletins page.



**Did you miss an update?** You can locate Monthly Provider Updates from previous months and applicable supplemental bulletins in the **archive section of** <u>the Bulletins page</u>, or see full details of any ongoing reminders on the <u>Ongoing Reminders page</u>.

This month, we have important updates about recently **updated prior authorization requirements**, **cost saving opportunities** for our members, details regarding the **Provider Satisfaction Survey**, and upcoming **incentive programs for Diabetic Eye Exams**.

#### **Upcoming Webinars and Events**

Additional details and links to 2025 webinars are available on our bulletins page

#### **Monthly Provider Webinars:**

- Wednesday, July 2, 9-10 am EST
- Wednesday, August 6, 9-10 am EST

#### **Bi-Weekly Provider Orientation Webinars:**

- Thursday, June 26, 12 pm EST
- Thursday, July 10. 8 am EST

### **Market-Wide Updates**

#### New HIDE D-SNP Launching January 1, 2026

Meridian is excited to announce the launch of a **new Highly Integrated Dual Eligible Special Needs Plan (HIDE D-SNP)** effective January 1, 2026, as part of Michigan's MI Coordinated Health Plan. This new product will replace the current MI Health Link Program, which will conclude on December 31, 2025. As part of our preparation for this new product line, **amendments for all product participation were mailed on May 23, 2025**, to professional providers with existing direct contracted relationships with Meridian. Please see our bulletin on mimeridian.com for more information and next steps.



## Market-Wide Updates (contd.)

#### Veda Provider Data Review

**Veda is Meridian's trusted partner for ensuring the accuracy of our provider directories.** As expectations from CMS and state partners now require **at least 90% directory accuracy**, both Meridian and our Participating Providers (PARs) must work together to meet this standard. Veda's cleansing solution is based in data science, machine learning and social media sources to **continuously clean and enhance provider data**. This process helps ensure that our directories reflect the most accurate and up-to-date information. For more information and what it means for your practice, please see our bulletin on mimeridian.com

#### **Optum Comprehensive Payment Integrity- Medical Records Requests**

Optum CPI ensures that claims process and pay accurately. This may result in a **claim denial with a request for medical records from the provider or supplier who submitted the claim** to support the services submitted on the claim. To ensure medical records are routed appropriately and reviewed in a timely manner, **the medical records should not be submitted via reconsideration or appeal.** For more on Optum CPI and medical record request, please see our bulletins page.

#### **2025 Provider Satisfaction Survey**

Our **annual provider satisfaction survey will launch later this summer**, and we hope you'll take a moment to share your feedback. This survey serves as the foundation for key improvement initiatives that we undertake each year, and **your feedback is critical to making sure we address the issues that are important to you**. We look forward to learning about how we can continue to improve your experience in doing business with us. **Please keep an eye out for our survey in the coming weeks.** 

# Meridian (Michigan Medicaid) Updates

#### **Prior Authorization Requirement for Unlisted CPT Codes**

Effective July 21, 2025, Meridian will begin requiring prior authorization for all unlisted Current Procedural Terminology (CPT) codes. This change is being implemented to ensure that services billed under unlisted codes are medically necessary, appropriately documented, and consistent with current clinical standards. See our bulletins page for a list of applicable codes.

#### **Abortion Anesthesia Prior Authorization Update**

Effective July 21, 2025, Meridian will require prior authorization for the following code: 01966 - Anesthesia for Induced Abortion.

#### In-Network Lab Services – Cost Savings for Members

**Using in-network labs helps reduce the risk that our members will be charged out-of-pocket expenses.** We'd like to remind and encourage all providers to **utilize our in-network and preferred laboratory partners** when ordering lab services for members. More information is available on our bulletins page.

(Medicaid updates continued on next page)



## Meridian (Michigan Medicaid) Updates (Contd.)

#### Vaccines for Children (VFC) Program

The VFC program provides Advisory Committee on Immunization Practices (ACIP) recommended vaccines **at no cost for eligible patients under 18 years of age**, helping ensure timely immunizations. **As a VFC provider, you don't need to purchase these vaccines, reducing your upfront costs**. You may also charge an administrative fee to help cover expenses. **Participation allows your patients to receive care directly in your office**. Visit our bulletins page for more information and resources.

#### **New 2025 Incentive for Diabetes Eye Exams**

Meridian recognizes health care goes beyond the care of Primary Care Practitioners, including the needs of specialist care for diabetes health. To reward specialists who conduct Eye Exam for Patients with Diabetes, Meridian is pleased to share **our Eye Exam for Patients with Diabetes (EED) incentive program**. **Effective July 1, 2025, all Medicaid Optometrists and Ophthalmologists are eligible for incentives for EED screenings. Meridian is offering a \$50 incentive** for each closed gap in care for EED screenings with a result to support eligible members through the calendar year until **December 31, 2025.** See our bulletins page for full details on the program.

## In Case You Missed It

#### Additional details can be found on our Ongoing Reminders Page

- **The National Kidney Foundation of Michigan (NKFM)** has a suite of resources and workshops designed to raise awareness and provide resources for chronic kidney disease.
- The coverage of certain insulin syringes and pen needle products is changing on 08/01/2025 for all members. Effective on 08/01/2025, insulin syringes and pen needles other than Embecta (formerly known as B.D.) branded products will be removed from the formulary.
- Meridian has updated the Meridian Michigan Medicaid Diabetic Supply Information & Reference Guide for 2025
- Recent Prior Authorization, Billing, and Policy Updates:
  - Prior Authorization Required for B4162, S9379, B4155, O200T, O201T, B4162, 22899 (Effective 4/20/2025)
  - New Clinical Policies effective 5/16/2025 see Ongoing Reminders page for full list and more details.
- **Pediatric Oral Health:** See the ongoing reminders page for information regarding **reimbursement for** oral health screenings and fluoride treatments for patients ages zero to three, and training for integrating oral health into your medical practice.

Please be sure to **regularly check the Bulletins page** on mimeridian.com for important provider updates. Policy changes, fee schedule updates, and urgent notices are **posted throughout the month**.