

Monthly Provider Update

August 2025

Go Paperless! Get the Monthly Provider Update by Email

Providers can now sign up to receive monthly updates via email by filling out the form on our Bulletins page.



Did you miss an update? You can locate Monthly Provider Updates from previous months and applicable supplemental bulletins in the **archive section of** <u>the Bulletins page</u>, or see full details of any ongoing reminders on the **Ongoing Reminders page**.

This month, we have important updates about recently **updated prior authorization requirements**, upcoming **training and education opportunities regarding CKD, HCV, and diabetes**, updates regarding **RSV vaccine recommendations**, and the newly introduced *Inside the Patient Perspective* section.

Market-Wide Updates

Important Claims Submission Reminder

To ensure timely and accurate claims processing, please verify that all paper claims are mailed to the correct mailing address. Meridian's Detroit address is no longer utilized as of Q2, 2022. Claims sent to any other address will not be processed and may result in timely filing denials. We appreciate your attention to this detail and your continued partnership in delivering quality care. See our web bulletin for a full list of current claims mailing addresses for each line of business.



Monthly Provider Webinars

Additional details and links to 2025 webinars are available on our bulletins page

Wednesday, September 3, 9-10 am EST Wednesday, October 1, 9-10 am EST

Join us for the Kidney Series Fall Grand Rounds

NKFM's Kidney Series Fall Grand Rounds Session 1 takes place on **September 10, 2025, from 12:15–1:15 PM**. This session will focus on CKD screening, diagnosis, and management, led by Dr. Ben Collins-Hamel of Henry Ford Warren Hospital. Participants will gain valuable insights **into early detection, screening guidelines, and nephrology referrals**—and **earn 1.0 CME credit**. See NKFM's website (linked on our bulletins page) for more information.

2025 Black Men's Wellness Day Detroit

Meridian will be attending the 2025 Black Men's Wellness Day Detroit on August 30 at Perfecting Church. We encourage providers to notify their patients—especially male members—about this free event offering comprehensive health screenings and transportation assistance. Please see the flyer on our bulletins page for more details.



Welcome to Inside the Patient Perspective

Inside the Patient Perspective is your dedicated space for understanding and improving the patient experience. Each edition highlights key measures from the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) survey and is designed to help providers and office staff understand what matters most to patients and know exactly how to enhance quality of care. In each edition, Meridian will focus on a specific patient experience **measure**, offering practical tips, best practices, and actionable insights to support your efforts in delivering patient-centered care.

Stay tuned for the first ever edition of Inside the Patient Perspective coming September 2025!

New Streamlined Intake for Delegated Providers

Delegated provider groups (entities who manage their own credentialing) now have **a new process for submitting updates**. Delegated entities are **only required to submit one comprehensive roster** to capture enrollments, demographic updates, and terminations. See our bulletins page, or the Provider Enrollment and Updates section of mimeridian.com, for **more details and a downloadable roster template**.

Protecting Kidneys Starts with Blood Pressure Control

Patients with **high blood pressure** are at increased risk for **chronic kidney disease (CKD)**. The National Kidney Foundation of Michigan recommends annual CKD screening—including eGFR and urine albumin tests—to support early detection and better outcomes. Please help ensure your **hypertensive patients receive these vital tests each year**.

Meridian (Medicaid) Updates

Timely Submission of Medicaid Cost Reports - Payment Suspension

Federally Qualified Health Centers (FHC's) and Rural Health Clinics (RHC's) providers are required to submit a **Medicaid Cost Report** in the appropriate CHAMPS sub-system effective 07/01/2025. Please see our bulletins page for more details on the Medicaid Cost Report process and requirements.

Michigan RSV Season 2025-2026

The Centers for Disease Control and Prevention (CDC) and Advisory Committee on Immunization Practice (ACIP) issued **an update and new recommendations in July 2024** about vaccination and immunization best practices for Respiratory Syncytial Virus (RSV) in adults, pregnant people, infants, and young children. These updates remain **unchanged for the upcoming RSV Season throughout 2025-2026**. Please see our Bulletins page for our provider notice which provides an **important summary of RSV-related immunization updates** and information on coverage under medical and pharmacy benefits for RSV vaccines and RSV monoclonal antibodies used for immunization.

Michigan Diabetes Prevention Program (MiDPP)

The Michigan Diabetes Prevention Program (MiDPP) is an evidence-based lifestyle change program designed to help members with prediabetes or those at high risk prevent type 2 diabetes. The MiDPP is offered at no cost to eligible Medicaid members following the Michigan Department of Human Services guidance. Programs are delivered in-person, online, or via distance learning. Providers are encouraged to refer eligible patients and direct them to local or virtual DPP options. See our bulletins page for eligibility criteria and more information.



Prior Authorization for Out of Network Behavioral Health Services

Effective **September 1, 2025**, Meridian will implement a policy **requiring prior authorization for members to receive services from out-of-network Behavioral Health (BH) providers.** This policy change is intended to support high-quality, coordinated care, and ensure the appropriate use of network resources. Please see our bulletins page for more details.

Hepatitis C Virus Free Online Resources

Meridian is pleased to offer **free online training on Hepatitis C Virus (HCV)** and strongly encourages healthcare providers to participate in support of the Michigan Department of Health and Human Services' **We Treat Hep C initiative**. For training dates and registration links, please visit our bulletin page.

Prior Authorization Update: Skin Substitutes

Effective October 16, 2025, **several skin substitute billing codes will require prior authorization**. Please see our bulletins page for a full list of affected codes.

In Case You Missed It

Additional details can be found on our Ongoing Reminders Page

- Please consult the NCQA Ready-Set-Test Campaign, a valuable NCQA guide on diabetes and CKD testing
- The Michigan Medicaid SPDL Formulary has been updated as of 8/1/2025. These changes include drugs that have been added, removed, or had utilization management restrictions adjusted for preferred and non-preferred medications
- Meridian has updated the Meridian Michigan Medicaid Diabetic Supply Information & Reference Guide as of July 2025
- Our "How Do You PrEP" flyer provides an overview of currently available Pre-Exposure
 Prophylaxis (PrEP) Medication, provides links for more information on PrEP, and additional criteria used to determine if your patient(s) may be good candidate(s) to take PrEP.
- The National Kidney Foundation of Michigan (NKFM) has a suite of resources and workshops designed to raise awareness and provide resources for chronic kidney disease.
- The coverage of certain insulin syringes and pen needle products is changing on 08/01/2025 for all members. Effective on 08/01/2025, insulin syringes and pen needles other than Embecta (formerly known as B.D.) branded products will be removed from the formulary.
- Meridian has updated the Meridian Michigan Medicaid Diabetic Supply Information & Reference Guide for 2025
- Get reimbursement for pediatric oral health screenings and fluoride varnish services for patients aged zero to three
- Recent Prior Authorization, Billing, and Policy Updates:
 - o New Clinical Policies effective 8/22/2025 see Ongoing Reminders page for full list and more details.
 - o Prior Authorization required for all Unlisted CPT Codes (Effective 7/21/2025)
 - o Prior Authorization required for 01966 Anesthesia for Induced Abortion (Effective 7/21/2025)