

Annual Cultural Competency Training and Attestation Reminder



To accommodate the needs of diverse populations, it is important for providers and their staff to annually participate in ongoing training and education efforts. Cultural Competency/ADA training provides important information to support providers in caring for Meridian members. All providers, contract and those intending on contracting, with Meridian must complete this training on an annual basis.

In addition to Cultural Competency/ADA Training; the following trainings **REQUIRED** annually:

- Cultural Competency Attestation
- Fraud, Waste and Abuse Attestation
- Critical Incidents Attestation
- CAHPS Attestation

To access the trainings and attestation on the Meridian website; go to mimeridian.com > For Providers > Provider Training > Annual Training.

Once the training documents have been completed, please submit the attestation form on the right side of the Annual Training page.

Enrollment and Updates +

Pre-Auth Check +

Health Library

Pharmacy

Provider Resources +

Provider Training -

Annual Training -

FWA Attestation

Cultural Competency Attestation

Critical Incidents Attestation

CAHPS Attestation

Provider Education Pieces

Provider Orientation

Bulletins

QI Program +

Coronavirus Information

Provider Claims Alerts

Mandatory Training Attestation

If you have already completed this mandatory training with another health plan, please fill out the form below and return to Meridian.

Fraud, Waste, and Abuse (FWA)

Our FWA overview assists providers participating in FWA prevention and detection.

Providers required to complete training: All contracted providers.

- [FWA Training Booklet \(PDF\)](#)

Cultural Competency/ADA Training

Our Cultural Competency Training provides important information to support providers in caring for our Members. [Learn how effective healthcare communication contributes to health equity.](#)

Providers required to complete this training: All providers intending to contract with Meridian to provide care for Members under the Integrated Care Program and/or MMAI contracts.

- [Cultural Competency Training Booklet \(PDF\)](#)
- [Cultural Competency Resources \(PDF\)](#)
- [Cultural Competency ADA Training \(PPT\)](#)
- [MeridianHealth Cultural Competency Training \(PPT\)](#)

Submit Fraud Waste & Abuse Training

[Submit Attestation Form](#)

Submit Cultural Competency Training

[Submit Attestation Form](#)

If you would like to request a training session, please call your Provider Network Development Representative or the Provider Services department at **888-773-2647**.